

Subject: RE: Bank Error
From: Cynthia Rodriguez <[REDACTED]>
Date: Thu, 08 Jun 2017 09:02:13 -0400
To: Bella Klein <[REDACTED]>

Hi Bella,

I am working with our operations team to look into the below issue. I'll revert back shortly. Thanks,

Kind regards,

Cynthia Rodriguez

{cid:image001.png@01D0778D.2D49CDD0}

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

From: Bella Klein [mailto:[REDACTED]]
Sent: Thursday, June 08, 2017 8:56 AM
To: Cynthia Rodriguez
Subject: Fwd: Bank Error

Cynthia,

Attached please find complains about our Zorro Management House account. How can we resolve the issue that fees charged when checks are cashed...

Thank you,

Bella

Begin forwarded message:

From: Zorro Ranch <[REDACTED]>
Date: June 7, 2017 at 6:30:39 PM EDT
To: Una Pascal <[REDACTED]>, bellaklein <[REDACTED]>, Rich Kahn <[REDACTED]>
Subject: Re: Bank Error

Good Evening Una

Bank charges from \$20.00 to \$2.00 have been added as the Zorro Management LLC Checking account has it is not a local - New Mexico Checking Account. Noting that the checks themselves take up to a week to clear

Hoping this answers your questions. Bella if you wish to investiage this further here are the Banking Instutions that the staff are going to cash their payroll checks

Gilbert - USAA & Sandia Fed

Leon - Sandia Lab Federal Credit Union

Rene- Wells Fargo

Warmest regards

Karen

On Mon, Jun 5, 2017 at 5:33 AM, Una Pascal <[REDACTED]> wrote:

Good Morning Karen,

I need the information for Check # 1027 in order for me to complete the bank reconciliation. There is also a problem with the following checks that clear the bank.

Ck # 1028 was cleared via the bank for \$668.00 instead of \$648.00

Ck # 1029 was cleared via the bank for \$668.00 instead of \$648.00

Ck # 1030 was cleared via the bank for \$626.00 instead of \$624.00

I am not sure who will be the one contacting the bank regarding this error.

Please advise.

Thanks,

Una

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Zorro Management LLC
49 Zorro Ranch Road
Stanley, NM 87056

Ranch Manager

Tel: [REDACTED]

Fax: [REDACTED]

[REDACTED]

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