

Subject: RE: DB_Form to hange online administrator_ [REDACTED]. [I]
From: Robert Dicerbo [REDACTED]
Date: Tue, 07 Nov 2017 10:56:50 -0500
To: Cynthia Rodriguez [REDACTED]

Classification: For internal use only

Hi Cynthia-

I just checked and I can see the primary contact has been updated to Bella Klein.

Thanks.

Rob

Regards,

Robert DiCerbo

Deutsche Bank Trust Company Americas

Deutsche Bank Wealth Management

345 Park Ave. New York, NY 10154

Tel: [REDACTED]

Mobile: [REDACTED]

[REDACTED]

From: Cynthia Rodriguez
Sent: Tuesday, November 07, 2017 9:59 AM
To: Robert Dicerbo [REDACTED]

Subject: RE: DB_Form to hange online administrator_110617. [I]

Classification: For internal use only

Hi Rob,

Thanks! I put the ticket up yesterday (case 01855007). The status still says "entered". Not sure if that's a bad thing or not.

Kind regards,

Cynthia Rodriguez

{cid:image001.png@01D0778D.2D49CDD0}

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

From: Robert Dicerbo
Sent: Tuesday, November 07, 2017 8:30 AM
To: Cynthia Rodriguez [REDACTED]
Subject: FW: DB_Form to hange online administrator_110617. [I]

Classification: For internal use only

Hi Cynthia,

You can create a ticket-Misc Instructions banking requesting to update the primary contact info on Online Profile [REDACTED]. Any questions, give me a call. Thanks.

Rob

Regards,

Robert DiCerbo

Deutsche Bank Trust Company Americas

Deutsche Bank Wealth Management

345 Park Ave. New York, NY 10154

Tel: [REDACTED]

Mobile: [REDACTED]

From: Bella Klein [mailto:[REDACTED]]

Sent: Monday, November 06, 2017 2:13 PM

To: Cynthia Rodriguez [REDACTED]

Cc: Robert Dicerbo [REDACTED]; Darren Indyke <[REDACTED]>;

Richard Kahn <[REDACTED]>

Subject: DB_Form to hange online administrator [REDACTED].

Cynthia,

Attached please find signed request to change online contact

Thank you,
Bella

Tel: [REDACTED]

On Nov 3, 2017, at 2:16 PM, Cynthia Rodriguez [REDACTED]
wrote:

Hi Bella,

Please complete the attached change form and complete the online contact portion only. No need to include account numbers or wire limits. Please have Darren sign the form on Monday.

Rob,

Can you please confirm that once the online contact is updated, that no one else but Bella will receive the bill pay alert emails? Thanks so much!

Kind regards,

Cynthia Rodriguez

{cid:ad392067-94fa-4f00-9caa-fd1ea92475ad@db.com}

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

From: Robert Dicerbo
Sent: Friday, November 03, 2017 1:34 PM
To: Bella Klein <[REDACTED]>
Cc: Cynthia Rodriguez [REDACTED]
Subject: RE: Notification - Payee update: Emery I Poleon added

Hi Bella,

I took a look at the alert below. This is an alert for a bill pay transactions. Bill pay alerts are sent ONLY to the primary contact on the online profile. Currently, this is Jeanne Brennan with e-mail address: [REDACTED]. If this needs to be changed, you need to reach out to Cynthia to complete the Online Change form so this can be updated.

As for the other alerts, each user is setup for their own alerts:

I checked the user ID: ADMIN and BELLAKLEIN, both users setup for the outgoing wire status change alert on the Plan D account, so that is why you received this alert twice.

As for Zoro Mgt Acct, the Alert is setup for the under ID: BELLAKLEIN, however there is no e-mail address checked to receive the alert, If you have any further questions, please give me a call. Thanks.

Rob

Regards,

Robert DiCerbo

Deutsche Bank Trust Company Americas

Deutsche Bank Wealth Management

345 Park Ave. New York, NY 10154

Tel: [REDACTED]

Mobile: [REDACTED]

[REDACTED]

From: Bella Klein [mailto:[REDACTED]]

Sent: Friday, November 03, 2017 10:38 AM

To: Robert Dicerbo [REDACTED]

Subject: Fwd: Notification - Payee update: Emery I Poleon added

Thank you,
Bella

[REDACTED]

Tel: [REDACTED]

Begin forwarded message:

From: "Jeanne Brennnan Wiebracht" <[REDACTED]>

Subject: FW: Notification - Payee update: Emery I Poleon added

Date: November 3, 2017 at 9:13:54 AM EDT

To: <[REDACTED]>, <[REDACTED]>

-----Original Message-----

From: PremiumBanking.Group@db.com [mailto:[REDACTED]]

Sent: Thursday, November 02, 2017 2:48 PM

To: [REDACTED]

Subject: Notification - Payee update: Emery I Poleon added

Greetings from DB Private Wealth Online Plus !

The following payee was added to your DB Private Wealth Online Plus account.

Payee Information:

Payee name: Emery I Poleon

Account number: [REDACTED]

If you did not add this payee on your account, please contact customer support immediately.

Go to the link below to view your account:

<http://www.db.com>

If you have any questions, please contact us
at [REDACTED] or call us at [REDACTED].

Sincerely,
DB Private Wealth Online Plus

Receive, review, pay and organize all your bills online.

<http://www.db.com>

Alert: (1622859553)

Document Reference: (258725368)

This email has been checked for viruses by AVG.
<http://www.avg.com>

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