

Subject: FW: **URGENT** DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]
From: Stewart Oldfield <[REDACTED]>
Date: Mon, 09 Jul 2018 15:36:25 -0400
To: Terri Sohrab [REDACTED]
Bradley Gilli [REDACTED]

I still have no idea what's going on. Maybe it's me . . .

From: Daphne Cales
Sent: Monday, July 09, 2018 3:20 PM
To: Stewart Oldfield <[REDACTED]>
Cc: Robert Dicerbo <[REDACTED]>
Subject: Re: **URGENT** DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]

I'm sorry Stewart it's been a busy day for me.

We can discuss in the morning but it's industry practice for a check to be a late return but if the stop payment was initiated by the issuer it would've been done before the check was presented, it can't be done after.

@Rob: Is there are way systemically that we can tell when a stop payment was initiated by the issuer?

Sent from my iPhone

On Jul 9, 2018, at 2:55 PM, Stewart Oldfield <[REDACTED]> wrote:

Would someone please call me to discuss? I need to know when the stop payment was placed and why it took so long for us to know about it.

Thanks

From: Stewart Oldfield
Sent: Monday, July 09, 2018 10:33 AM
To: Gail F Mahabir [REDACTED] Naveen Bagaria
[REDACTED] CUST INV <[REDACTED]> Mariela Lopez
[REDACTED] Joy E Mitchell [REDACTED] Norma A
Kenney [REDACTED] Muhammad J Uddin [REDACTED]
Cc: 'gtopwmbankingexceptioncheckprocessing@list.db.com'
<gtopwmbankingexceptioncheckprocessing@list.db.com>; Michele-M Quattrocchi
<[REDACTED]>; Kathryn J Stanfield
<k[REDACTED]>; Bradley Gillin <bradley.gillin@db.com>;
Hildegarde Berrios [REDACTED]; Daphne Cales
[REDACTED]
Subject: RE: **URGENT** DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]

So what info do we have at this point? Client is asking

From: Gail F Mahabir
Sent: Friday, July 06, 2018 4:30 PM
To: Naveen Bagaria [REDACTED]; CUST INV [REDACTED]
Mariela Lopez [REDACTED] Joy E Mitchell
[REDACTED] Norma A Kenney <[REDACTED]> Muhammad J
[REDACTED] db.com
Cc: 'gtopwmbankingexceptioncheckprocessing@list.db.com'
<gtopwmbankingexceptioncheckprocessing@list.db.com>; Stewart Oldfield
<[REDACTED]>; Michele-M Quattrocchi [REDACTED]
[REDACTED] Kathryn J Stanfield [REDACTED]
Bradley Gillin [REDACTED] Hildegarde Berrios
[REDACTED] Daphne Cales [REDACTED]
Subject: RE: **URGENT** DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]

Classification: For internal use only

Hi Naveen,

I believe CUST INV can call TD bank for further details.

Kind Regards,

Gail F Mahabir

DB USA Core Corporation

Check Support
60 Wall Street

12th Floor

New York, NY 10005

T [REDACTED]
F [REDACTED]
E [REDACTED]

From: Naveen Bagaria
Sent: Friday, July 06, 2018 4:08 PM
To: CUST INV <cust.inv@db.com>; Mariela Lopez <[REDACTED]> Joy E Mitchell <[REDACTED]> Gail F Mahabir <[REDACTED]> Norma A Kenney <[REDACTED]> Muhammod <[REDACTED]> <muhammad.i.uddin@db.com>

[REDACTED]

Subject: ****URGENT**** DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]
Importance: High

Classification: For internal use only

Hi Team,

We've two questions on today's deposit return items.

- Firstly, why did the stop payment notice came so late?
- Secondly, need specific reason on why the writer of the check applied stop payment and the date of stop placed.

<image001.jpg>

<image002.png>

Regards,

Naveen Bagaria

COO - Wealth Management Operations US
DBOI Global Services Private Limited

A-1 tower - Evolve, 2nd Floor, Mahindra World City-SEZ, Jaipur (RAJ) 302029,
India

Telephone: [REDACTED]

Fax: [REDACTED]

Please send all Banking related queries to our new Group E-mail ID -
gtopwmbankingexceptioncheckprocessing@list.db.com

From: Stewart Oldfield [mailto: [REDACTED]]
Sent: Friday, July 06, 2018 1:21 PM
To: Divya Rajawat [REDACTED]; Bradley Gillin
[REDACTED]; Hildegarde Berrios < [REDACTED]>
Daphne Cales [REDACTED]; Michele-M Quattrocchi < [REDACTED]>
[REDACTED]
Subject: RE: DEPOSIT RETURN A/c # [REDACTED]

Is there any way to investigate why the stop payment notice came so late?

From: Divya Rajawat
Sent: Friday, July 06, 2018 10:46 AM
To: Stewart Oldfield < [REDACTED]>; Bradley Gillin
[REDACTED]; Hildegarde Berrios < [REDACTED]>
[REDACTED]
Subject: DEPOSIT RETURN A/c # [REDACTED]

Hi Team,

Check #1148 for \$ 158,025.02 has been deposited to A/c [REDACTED] but returned with reason as STOP PAYMENT .

As the return reason is STOP PAYMENT the check will be returned only.

Copy of check attached above.

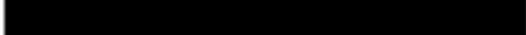
Kind regards,

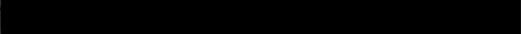
<image003.png>

Divya Rajawat

COO Wealth Management Operations US
DBOI Global Services Private Limited

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India

Tel. 

Email 

Please send all the Banking related Queries to our new Group E-mail ID
gtopwmbankingexceptioncheckprocessing@list.db.com

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