

Subject: RE: Outgoing Wire Status Change Online ID 1030850 [I]
From: Hemant-Kumar Rathore <[REDACTED]>
Date: Mon, 12 Mar 2018 16:24:06 -0400
To: Robert Dicerbo <[REDACTED]>,
"(gtopwmbankingexceptioncheckprocessing@list.db.com)"
<gtopwmbankingexceptioncheckprocessing@list.db.com>
Cc: Cynthia Rodriguez <[REDACTED]>

Classification: For internal use only

Hi Rob,

I have check the below payment in BST. Actually this one wire has been processed on dtd 02/14/2018 successfully ,however team was missed the FED ref . updated only for this one wire.

On dtd 03/09 we have updated the FED ref only for the wire which has already sent dtd 02/14/2018. so due to this client got the notification for same.

Apologies for same.

Thanks,

With regards,
Hemant-Kumar Rathore

{cid:image003.png@01D2C5BD.84AC7070}

Hemant-Kumar Rathore

DBOI Global Services Private Limited

COO Wealth Management Operations
A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ, 302029 Jaipur, India
[REDACTED]
[REDACTED]

Email [REDACTED]

Please send all the Banking related Queries to our new Group E-mail ID
gtopwmbankingexceptioncheckprocessing@list.db.com

From: Robert Dicerbo [mailto:[REDACTED]]
Sent: Monday, March 12, 2018 3:58 PM
To: (gtopwmbankingexceptioncheckprocessing@list.db.com)
<gtopwmbankingexceptioncheckprocessing@list.db.com>
Cc: Cynthia Rodriguez <[REDACTED]>
Subject: FW: Outgoing Wire Status Change Online ID 1030850 [I]

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Banking Team,

Can you please review the FX payment below to see if the status was recently changed on 3/9/2018? Client received an e-mail on 3/9/2018 that a payment from 2/14/2018 was recently confirmed.

Thanks.

Rob

{cid:image002.png@01D3BA1A.DBC149B0}

Regards,

Robert DiCerbo

Deutsche Bank Trust Company Americas

Deutsche Bank Wealth Management

345 Park Ave. New York, NY 10154

[REDACTED]

[REDACTED]

[REDACTED]

From: Cynthia Rodriguez
Sent: Monday, March 12, 2018 3:51 PM
To: Robert Dicerbo <[REDACTED]>
Subject: FW: Outgoing Wire Status Change [I]

Classification: For internal use only

Kind regards,

Cynthia Rodriguez

{cid:image001.png@01D0778D.2D49CDD0}

Cynthia Rodriguez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Bank Wealth Management
345 Park Avenue, 24th Fl 10154-0004 New York, NY, USA

[REDACTED]

Email [REDACTED]

From: Bella Klein [mailto: [REDACTED]]
Sent: Monday, March 12, 2018 3:46 PM
To: Cynthia Rodriguez < [REDACTED] >
Subject: Fwd: Outgoing Wire Status Change

The attached confirmation is for a wire that was sent on 02/14. Is it possible, please advise

Thank you,
Bella

[REDACTED]
Tel: [REDACTED]

Begin forwarded message:

From: [REDACTED]
Subject: Outgoing Wire Status Change
Date: March 9, 2018 at 6:25:52 PM EST
To: [REDACTED]

The Haze Trust
Richard Kahn

The status of an outgoing Wire FX Intl Template Based for 2,408.70 EUR from account *9295 changed to Confirmed on 03/09/2018 06:25 PM (ET). Please do not respond to this e-mail. For more information, sign on to Internet Banking or contact Customer Support.

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