

Subject: RE: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] T: [REDACTED]  
[I]  
From: Brigid Macias <[REDACTED]>  
Date: Tue, 05 Feb 2019 15:34:26 -0500  
To: Stewart Oldfield <[REDACTED]>

Just spoke to Bella and explained what she needed to do.

I'll keep her posted on the Fed Ref #.

Kind regards,  
Brigid Macias

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Brigid Macias  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Bank Wealth Management  
345 Park Avenue

24th Floor  
New York, NY 10154  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

From: Stewart Oldfield  
Sent: Tuesday, February 05, 2019 3:29 PM  
To: Brigid Macias <brigid.macias@db.com>  
Subject: RE: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] T: [REDACTED]  
[I]

Classification: For internal use only

Stop. You're spoiling me. Thanks!!

From: Brigid Macias

Sent: Tuesday, February 05, 2019 3:28 PM

To: Stewart Oldfield <[REDACTED]>

Subject: RE: FORMAT VALIDATION FAILED FILED 20 : [REDACTED], T: [REDACTED]  
[I]

Already calling her J

Kind regards,  
Brigid Macias

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{cid:image001.png@01D4BD67.71233180}

Brigid Macias  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Bank Wealth Management  
345 Park Avenue

24th Floor  
New York, NY 10154  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

From: Stewart Oldfield

Sent: Tuesday, February 05, 2019 3:27 PM  
To: Brigid Macias <brigid.macias@db.com>  
Subject: FW: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] T: [REDACTED]  
[REDACTED] [I]

Classification: For internal use only

Seems I do need your help. Bella just called and is a little frantic and confused. Can you sort this all out? Thanks!

From: Stewart Oldfield  
Sent: Tuesday, February 05, 2019 3:26 PM  
To: PWMITUS ProductionSupport <[REDACTED]>; Shanu  
Gujaria <shanu.gujaria@db.com>; Rishabh Sharma <[REDACTED]>;  
Bradley Gillin <[REDACTED]>; Monica Gilkinson <[REDACTED]>  
<[REDACTED]>  
Cc: [REDACTED]; Saurabh-C Gupta <[REDACTED]>;  
Brigid Macias <[REDACTED]>  
Subject: RE: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] T: [REDACTED]  
[REDACTED]

Classification: For internal use only

Where does this stand? Does the client need to resend? They don't want to duplicate if we are fixing on our side. Thanks

From: Saurabh-C Gupta On Behalf Of PWMITUS ProductionSupport  
Sent: Tuesday, February 05, 2019 12:05 PM  
To: Shanu Gujaria <[REDACTED]>; Rishabh Sharma <[REDACTED]>;  
Stewart Oldfield <[REDACTED]>; Bradley  
Gillin <[REDACTED]>; Monica Gilkinson <[REDACTED]>  
Cc: [REDACTED]; Saurabh-C Gupta <[REDACTED]>;  
PWMITUS ProductionSupport <[REDACTED]>  
Subject: RE: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] T: [REDACTED] [I]  
[REDACTED]

Hi Rishabh/Shanu,

Case has been killed.

Regards,  
PwMITUS Production Support  
Email : [REDACTED]  
Hotline: +1-201-593-1100 x Option 2

~~~~~  
DB ServiceNow URL : [REDACTED]  
Assignment Group: PWM IT US L2  
~~~~~

Escalation Contacts:  
~~~~~

First Level :

[REDACTED] (Onsite) - Contact : [REDACTED]  
[REDACTED] (Offshore) - Contact : [REDACTED]

Second Level :

[REDACTED]

\*\*\*\*\*  
\*\*\*\*\*  
This email is sent to you by HCL on behalf of Deutsche Bank.  
Diese email wurde Ihnen von HCL im Auftrag der Deutschen Bank gesendet  
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\*\*\*\*\*

From: Saurabh-C Gupta On Behalf Of PwMITUS ProductionSupport  
Sent: Tuesday, February 05, 2019 11:52 AM  
To: Shanu Gujaria [REDACTED] Rishabh Sharma  
<[REDACTED]>; Stewart Oldfield <[REDACTED]>; Bradley  
Gillin <[REDACTED]> Monica Gilkinson [REDACTED]

Cc: [REDACTED]  
[REDACTED]; PWMITUS  
ProductionSupport [REDACTED]; Saurabh-C Gupta  
Subject: RE: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] T: [REDACTED] [I]

Hi Rishabh/Shanu,

We are working on it.

Regards,  
PWMITUS Production Support  
Email : [REDACTED]  
Hotline: [REDACTED] x Option 2

~~~~~  
DB ServiceNow URL : [REDACTED]  
Assignment Group: PWM IT US L2

~~~~~  
Escalation Contacts:

~~~~~  
First Level :

[REDACTED] (Onsite) - Contact : [REDACTED]

[REDACTED] (Offshore) - Contact : [REDACTED]

Second Level :

[REDACTED]

\*\*\*\*\*  
\*\*\*\*\*  
This email is sent to you by HCL on behalf of Deutsche Bank.  
Diese email wurde Ihnen von HCL im Auftrag der Deutschen Bank gesendet  
\*\*\*\*\*  
\*\*\*\*\*

From: Shanu Gujaria  
Sent: Tuesday, February 05, 2019 11:51 AM  
To: Rishabh Sharma [REDACTED] Stewart Oldfield  
<[REDACTED]>; Bradley Gillin [REDACTED]; Monica  
Gilkinson [REDACTED]  
Cc: [REDACTED] PwMITUS  
ProductionSupport [REDACTED]  
Subject: RE: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] T: [REDACTED] [I]

Approved!!

Thanks

Shanu Gujaria

Sent with BlackBerry Work  
(www.blackberry.com)

From: [REDACTED]

Date: Tuesday, 05 Feb 2019, 10:15 PM

To: Stewart Oldfield <[REDACTED]>, Bradley Gillin  
[REDACTED], Monica Gilkinson [REDACTED]

Cc: [REDACTED] Shanu Gujaria  
[REDACTED] PwMITUS ProductionSupport  
[REDACTED]

Subject: FW: FORMAT VALIDATION FAILED FILED 20 : 15248111, T: 02049845 [I]

Classification: For internal use only

Hello,

Please be informed below wire got rejected due to Format Validation Error.

We have reversed the debit entry from client A/C.

Kindly create the New wire.

@ PWMIT Team,

Please Killed the case.

@ Shanu

Please Approve

Regards,

Rishabh Sharma

{cid:image003.png@01D20F46.0F9EFA10}

DBOI Global Services Private Limited

COO Wealth Management Operations

Global Business Services

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -  
SEZ, 302029 Jaipur, India

Tel. [REDACTED]

Mobile [REDACTED]

Email : [REDACTED]

Please send all the Banking related Queries to our new Group E-mail ID

gtopwmbankingexceptioncheckprocessing@list.db.com

From: Vipul Jain On Behalf Of swift fin

Sent: Tuesday, February 05, 2019 10:51 AM

To: Don Delcher <[REDACTED]>; Kathryn J Stanfield

<[REDACTED]>; Divya Rajawat <[REDACTED]> GTO-PWM-  
Banking Exception-Check-Processing <[REDACTED]>

<[REDACTED]>; Hemant-Kumar Rathore <[REDACTED]>

Naveen Bagaria <[REDACTED]>; Kathryn J Stanfield

<[REDACTED]>; Anil Tewani <[REDACTED]>; GTO-PWM-  
Banking Exception-Check-Processing <[REDACTED]>

<[REDACTED]>; Ankit-Kumar Sharma <[REDACTED]>; Vikas  
Dave <[REDACTED]> Rishabh Sharma <[REDACTED]>

Cc: [REDACTED]

Subject: FORMAT VALIDATION FAILED FILED 20 : [REDACTED] [I]

Classification: For internal use only

Hi Team,

The below message failed in the format validation check.

We have cancelled the messages with no risk and responsibility on our part.

Kindly take necessary action at your end.

EFTA01414071

{View this message}E103190205TI5MRB

[REDACTED]

05-FEB-2019 15:26

103

FORMAT VALIDATION FAILED

[REDACTED]

USD

150,000.00

:20: [REDACTED]

:23B: CRED

:32A: [REDACTED]

:50K: [REDACTED]

44130552 - BUTTERFLY TRUST  
c/o HBRK Associates, Inc  
575 Lexington Avenue, 4th Floor  
New York, NY 10022

:53B: [REDACTED]

:57D: //FW [REDACTED]

JPMORGAN CHASE BANK, NA  
NEW YORK  
NY

:59: [REDACTED]

JPMS LLC

.  
.

:70: For Further Credit to Account number

: [REDACTED] Account name: Karyna Shul

iak

:71A: OUR

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████████████████████  
CREATION IMPORT

05/02/2019 15:26:23

CREATED

AMBKTPWM

T 0

UNIT ASSIGNMENT

05/02/2019 15:26:25

UNIT ASSIGNED

AMBKTPWM

T 0

Unit assignment rule UNITASS-USPYMT0-300

FORMAT CHECK

05/02/2019 15:26:25

UNIT ASSIGNED

T 0

Format validation error:  
Invalid buffer [Format error at line 19: bad character [ ]

QUEUE FOR REJECT

05/02/2019 15:26:25

REJECTED

REJECT-Q

T 0

FORMAT VALIDATION FAILED

Kind Regards,  
Global Messaging Operations (GMO)

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{cid:image001.gif@01D413BC.29DDFB20}

Deutsche Bank AG  
Global Messaging Operations  
Alfred-Herrhausen-Allee 16-24, 65760 Eschborn, Germany

Ops Messaging Hotline: [REDACTED] / [REDACTED]

Kindly post all your queries to common inbox and for any urgent escalations,  
please contact the below;

First Level Escalation

Rijosh KC: [REDACTED]

Sunil Varghese: [REDACTED]

Anupam-A Kala: [REDACTED]

Second Level Escalation

EFTA01414074

Abhishek S Mohan: 

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Information about SWIFT at [swift intranet](#) at DB