

Subject: FW: New Account
From: Stewart Oldfield <[REDACTED]>
Date: Mon, 21 Mar 2016 10:16:00 -0400
To: Melinda Roy [REDACTED]

From: Jj Litchford
Sent: Tuesday, March 08, 2016 4:07 PM
To: bellaklein; Richard Kahn
Cc: Paul Morris; Stewart Oldfield
Subject: New Account

Mr. Epstein's new account has been set up, the account number is [REDACTED]
(the first four digits remain the same).

We are awaiting one last approval internally to transfer the assets to the
new account and get the new account set up with online banking.

It looks like we were able to reverse the \$990 debit and will be providing
provisional credit for the \$334 debit from February 1.

I will follow up with an official notification of the provisional credit
tomorrow once it has been issued. I will also let you know as soon as assets
are transferred and we have linked the account to online banking.

Additionally, we will order checks first thing tomorrow and I will confirm
once those have been delivered.

Thank you for your patience on this, glad we were able to get quick
resolution.

JJ

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JJ Litchford
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