

Gratitude America Ltd
ATTN: Gratitude America Ltd
6100 Red Hook Quarter, B3
St. Thomas, VI 00802-1222
United States

November 30, 2018

Please give this your immediate attention.
Important information about your account(s) with Deutsche Bank.
Your account may be closed if we do not receive alternative instructions.

In reference to accounts ending in: [REDACTED] (Deposit Account)
[REDACTED] (Deposit Account)

Dear Gratitude America Ltd,

In order to remain compliant with our global obligations to combat financial crime, Deutsche Bank has enhanced its Know Your Customer ("KYC") policies. As a result, we need to obtain updated information / documentation associated with your account referenced above (the "Account"). Your relationship manager may have already reached out to you regarding this information.

We are contacting you because we have not yet been able to complete all elements of our KYC review. Although we value our relationship with you, we will be compelled to close or otherwise restrict your accounts if we are unable to complete this process with your help by in the upcoming weeks.

Although we hope that our process can be completed with your information before then, we ask you to consider alternatives in the event we are not able to do so. We encourage you to reach out to your relationship manager to provide the information we need. If you fail to do so and the information continues to remain out-dated or missing, you should expect to see a more formal notice of action in the next 30 days, in which we notify you of the timing on the freezing and other steps to close your account.

If you do not wish to comply with our requests for additional information, we request that you make arrangements for the possible transfer of your assets to another financial institution by *45 days from now* (the "Transfer Date").

Please contact your Relationship Manager as soon as possible to ensure that you understand what information is outstanding for your account and provide this information to us as soon as possible, so that we may avoid closing or restricting your accounts.

Regards,

Oliver Esslinger
Zia Memon
Director
Managing Director
Deutsche Bank Trust Company Americas
Deutsche Bank Trust Company Americas

Deutsche Bank Wealth Management

If you request a liquidation, disposing of your assets (including, without limitation, liquidation) may cause you to incur tax liabilities.

Deutsche Bank does not provide tax or legal advice and you should speak with a tax advisor about your situation.

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