

Subject: RE: Inactive/Dormant Accounts [I]

From: Anna-Sofiya Lupolover [REDACTED]

Date: Tue, 24 May 2016 10:45:37 -0400

To: Stewart Oldfield <[REDACTED]>,  
Firdaus Madiar [REDACTED],

Cc: Bradley Gillin [REDACTED],  
Cynthia Rodriguez [REDACTED],  
Brianna Fowler [REDACTED]

Yes. The client will sign the notice, send it back, and then someone on your team would put up a miscellaneous client instruction with the attached client signed notice. This case will activate the account and the so called 'date of activity' will reset.

Kind Regards,

Anna-Sofiya

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Anna-Sofiya Lupolover

Associate

Deutsche Bank Trust Company Americas  
Deutsche Bank Wealth Management  
345 Park Avenue, New York, NY 10154  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

{cid:4\_\_=0ABBF755DFDBA10A8f9e8a93df9386909@db.com}

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From: Stewart Oldfield

Sent: Tuesday, May 24, 2016 10:44 AM

To: Anna-Sofiya Lupolover; Firdaus Madiar

Cc: Bradley Gillin; Cynthia Rodriguez; Brianna Fowler

Subject: RE: Inactive/Dormant Accounts [I]

Classification: For internal use only

I'm sure the client will want to keep the account active, but I would like to send the notice. Once the client confirms, does that reset the clock on the 18/24 month window?

Thanks

From: Anna-Sofiya Lupolover  
Sent: Tuesday, May 24, 2016 10:41 AM  
To: Stewart Oldfield  
Subject: Inactive/Dormant Accounts

Hello All,

Deposit accounts are deemed inactive after 18 months of no activity and dormant after 24 months of no activity. Inactive/Dormant notices are automatically produced by the Metavante Insight System and forwarded to the branch.

The accounts below were deemed Inactive or Dormant. The notices require the client's signature in order to activate the account. If you do not want the branch to send the notices out to the client, please respond to by COB tomorrow and he will forward the notices to you.

Date

Account Number

Client

Dormant / Inactive

Banking Officer

Primary Officer

Response Date

5/23/2016

[REDACTED]  
SOUTHERN TRUST COMPANY, INC

dormant

Stewart Oldfield

Paul Morris

6/3/2016

Kind Regards,

Anna-Sofiya

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{cid:3\_\_=0ABBF755DFDBA10A8f9e8a93df9386909@db.com}

Anna-Sofiya Lupolover

Associate

Deutsche Bank Trust Company Americas

Deutsche Bank Wealth Management

345 Park Avenue, New York, NY 10154

Tel. [REDACTED]

Fax [REDACTED]

Email [REDACTED]

{cid:4\_\_=0ABBF755DFDBA10A8f9e8a93df9386909@db.com}

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