

Subject: RE: A/C# 44-138-714- (SBL Pending) Revised SBL November 1, 2018  
From: Stewart Oldfield <[REDACTED]>  
Date: Mon, 05 Nov 2018 11:52:55 -0500  
To: Lisa-M Ramos <[REDACTED]>  
Cc: Michael Coomb-Smith <[REDACTED]>,  
Bradley Gillin <[REDACTED]>,  
Richard Iarossi <[REDACTED]>

Lisa,

The account address has not changed. Let me sort out why we are getting the statements returned. Might be a mail room issue at the client's building.  
Thanks

From: Lisa-M Ramos  
Sent: Monday, November 05, 2018 10:14 AM  
To: Stewart Oldfield <[REDACTED]>  
Cc: Michael Coomb-Smith <[REDACTED]>  
Subject: RE: A/C# 44-138-714- (SBL Pending) Revised SBL November 1, 2018

I have checked the system and the address for the below account has not been updated the account will be put in SBL by EOD

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Lisa Ramos  
Assistant Vice-President | WM Operations Americas | Team Lead, Document  
Management

Deutsche Bank Wealth Management | 345 Park Ave, New York, NY, 10154-0001, USA  
Tel. [REDACTED] | Email [REDACTED]

<https://mydb.intranet.db.com/groups/wm-operations-us>

From: Lisa-M Ramos  
Sent: Thursday, October 18, 2018 4:01 PM  
To: Stewart Oldfield <[REDACTED]>  
Cc: Michael Coomb-Smith <[REDACTED]>  
Subject: RE: A/C# [REDACTED] (SBL Pending) Revised SBL November 1, 2018

The following account had three consecutive statement return occurrences. The account will be placed in Suspended Balance Ledger (SBL) status on November 1, 2018 if a new address is not made to FIS before that time. No hard copy statements will be generated (only imaged statements) and the account will be put on No Post until the client provides a letter to verify/change of the address. Please submit a DB Force case prior to November 1, 2018 to Doc Management-Hold Mail with case subject Returned Mail to advise Doc Management on what to do with the returned items after the system is updated

DARREN K. INDYKE PLLC-ATTORNEY TRUST ACCOUNT

5/23/2018

3/31/2018

DARREN K. INDYKE PLLC-ATTORNEY TRUST ACCOUNT

6/1/2018

4/30/2018

DARREN K. INDYKE PLLC-ATTORNEY TRUST ACCOUNT

6/28/2018

5/31/2018

DARREN K. INDYKE PLLC-ATTORNEY TRUST ACCOUNT

10/2/2018

8/31/2018

DARREN K. INDYKE PLLC-ATTORNEY TRUST ACCOUNT

10/17/2018

9/30/2018

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Lisa Ramos

Assistant Vice-President | WM Operations Americas | Team Lead, Document Management

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