

Subject: FW: Scanner not Upgraded [I]
From: Stewart Oldfield <[REDACTED]>
Date: Wed, 25 Jan 2017 10:13:02 -0500
To: Cynthia Rodriguez <[REDACTED]>

Classification: For internal use only

From: Carmen A Ayala
Sent: Tuesday, January 24, 2017 1:40 PM
To: Stewart Oldfield
Cc: Firdaus Madiar
Subject: Scanner not Upgraded [I]

Classification: For internal use only

Hi Stewart,

The below User has not upgraded to the RDC 8.2.14 software. The deadline is January 31st, but we want everyone upgraded by next week in case of any problems.

Once the deadline passes they won't be able to login.

Instructions are attached for their convenience. They can call Firdaus Madiar [REDACTED] or myself if they're having difficulties upgrading the software.

Thanks for your cooperation.

Customer Org Name

User ID

Name

Last Login Date

Desktop Version

PWM - Harry Beller

pwmkleibel

12/12/2016 19:46

5.2 to 5.7

PWM – Harry Beller

Kind Regards,

Carmen A Ayala

Vice President | Branch Manager

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