

Subject: RE: EMS/090718728425:\*\*\* URGENT : \*\*\*RE: \*\*URGENT\*\* DEPOSIT PWM  
RETURN A/c # [REDACTED] dated 07.06.18 [I]  
From: [REDACTED]  
Date: Mon, 09 Jul 2018 16:09:20 -0400  
To: [REDACTED]  
Cc: [REDACTED]

Classification : For internal use only Hello Stewart,

we have tried contacting TD bank from our end as Gail informed but unfortunately there is no response from thier end.

As this is outgoing check we will not be having the information why the maker has been placed the stop on the check untill TD bank provide us the details.

Regards,

Sahana A  
Client Research

-----Original Message-----

From: [REDACTED]

To: [REDACTED]  
@db [REDACTED]

Cc: [REDACTED]  
[REDACTED]

Subject: RE: \*\*URGENT\*\* DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]

Received: 10-JUL-2018 00:27:10

Would someone please call me to discuss? I need to know when the stop payment was placed and why it took so long for us to know about it.

Thanks

From: Stewart Oldfield  
Sent: Monday, July 09, 2018 10:33 AM  
To: Gail F Mahabir <[REDACTED]>; Naveen Bagaria <[REDACTED]>; CUST INV <[REDACTED]>; Mariela Lopez <[REDACTED]>; Joy E Mitchell <[REDACTED]>; Norma A Kenney <[REDACTED]>; Muhammod J Uddin <[REDACTED]>  
Cc: [REDACTED]; Michele-M Quattrocchi <[REDACTED]>; Kathryn J Stanfield <[REDACTED]>; Bradley Gillin <[REDACTED]>; Hildegarde Berrios <[REDACTED]>; Daphne Cales <[REDACTED]>  
Subject: RE: \*\*URGENT\*\* DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]

So what info do we have at this point? Client is asking

From: Gail F Mahabir  
Sent: Friday, July 06, 2018 4:30 PM  
To: Naveen Bagaria <[REDACTED]>; CUST INV <[REDACTED]>; Mariela Lopez <[REDACTED]>; Joy E Mitchell <[REDACTED]>; Norma A Kenney <[REDACTED]>; Muhammod J <[REDACTED]>

Uddin <[REDACTED]>  
Cc: '[REDACTED]' <[REDACTED]>; Stewart Oldfield  
<[REDACTED]>; Michele-M Quattrocchi <[REDACTED]>;  
[REDACTED] <[REDACTED]>; Kathryn J Stanfield <[REDACTED]>;  
Bradley Gillin <[REDACTED]>; Hildegard Berrios  
<[REDACTED]>; Daphne Cales <[REDACTED]>  
Subject: RE: \*\*URGENT\*\* DEPOSIT PWM RETURN A/c # 35269691 dated 07.06.18 [I]

Classification: For internal use only

Hi Naveen,

I believe CUST INV can call TD bank for further details.

Kind Regards,

Gail F Mahabir

DB USA Core Corporation

Check Support  
60 Wall Street

12th Floor

New York, NY 10005



From: Naveen Bagaria  
Sent: Friday, July 06, 2018 4:08 PM  
To: CUST INV <[REDACTED]>; Mariela Lopez <[REDACTED]>; Joy E Mitchell <[REDACTED]>; Gail F Mahabir <[REDACTED]>; Norma A Kenney <[REDACTED]>; Muhammod J Uddin <[REDACTED]>  
Cc: [REDACTED]; [REDACTED]; Stewart Oldfield <[REDACTED]>; Michele-M Quattrocchi <[REDACTED]>; Kathryn J Stanfield <[REDACTED]>; Bradley Gillin <[REDACTED]>; Hildegarde Berrios <[REDACTED]>; Daphne Cales <[REDACTED]>  
Subject: **\*\*URGENT\*\*** DEPOSIT PWM RETURN A/c # [REDACTED] dated 07.06.18 [I]  
Importance: High

Classification: For internal use only

Hi Team,

We've two questions on today's deposit return items.

- Firstly, why did the stop payment notice came so late?
- Secondly, need specific reason on why the writer of the check applied stop payment and the date of stop placed.

{cid:image002.jpg@01D41543.7CF5E970}

{cid:image003.png@01D41543.7CF5E970}

Regards,

Naveen Bagaria

C00 - Wealth Management Operations US  
DBOI Global Services Private Limited

A-1 tower - Evolve, 2nd Floor, Mahindra World City-SEZ, Jaipur (RAJ) 302029,  
India

[REDACTED]

Please send all Banking related queries to our new Group E-mail ID -  
gtopwmbankingexceptioncheckprocessing@list.db.com

From: Stewart Oldfield [mailto:[REDACTED]]  
Sent: Friday, July 06, 2018 1:21 PM  
To: Divya Rajawat <[REDACTED]>; Bradley Gillin  
[REDACTED]; Hildegarde Berrios <[REDACTED]>  
Daphne Cales <[REDACTED]>; Michele-M Quattrocchi [REDACTED]  
Cc: [REDACTED]  
Subject: RE: DEPOSIT RETURN A/c [REDACTED]

Is there any way to investigate why the stop payment notice came so late?

From: Divya Rajawat  
Sent: Friday, July 06, 2018 10:46 AM  
To: Stewart Oldfield <[REDACTED]>; Bradley Gillin  
[REDACTED]; Hildegarde Berrios [REDACTED]  
Cc: [REDACTED]  
Subject: DEPOSIT RETURN A/c [REDACTED]

Hi Team,

Check #1148 for \$ 158,025.02 has been deposited to A/c [REDACTED] but returned with reason as STOP PAYMENT .

As the return reason is STOP PAYMENT the check will be returned only.

Copy of check attached above.

Kind regards,

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{cid:image001.png@01D1D7AA.4A648990}

Divya Rajawat

COO Wealth Management Operations US  
DBOI Global Services Private Limited

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -  
SEZ, 302029 Jaipur, India

Tel. [REDACTED]

Email [REDACTED]

Please send all the Banking related Queries to our new Group E-mail ID  
gtopwmbankingexceptioncheckprocessing@list.db.com

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