From: Amanda Kirby
Sent: Friday, April 10, 2015 9:55 PM
To: Arush Jain
Cc: GTO-PWM-Banking Exception-Check-Processing; Vikas Dave
Subject: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343 [I]

Hi Arush,

Thank you. Is there a way to reach out to the beneficiary bank and ask what they charged and why they only sent back $239556.56*56.816=13,610,645.51?

From: Arush Jain
Sent: Friday, April 10, 2015 12:03 PM
To: Amanda Kirby
Cc: GTO-PWM-Banking Exception-Check-Processing; Vikas Dave
Subject: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343 [I]

Classification: **For internal use only**

Hi Amanda,

I don't have much information as what fees the Bene bank has charged on their end.

Kind regards,

Arush Jain
DBOI Global Services Private Limited
A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City - SEZ,
302029 Jaipur, India

Email address:█████████████████

From: Amanda Kirby
Sent: Friday, April 10, 2015 11:49 AM
To: Arush Jain
Cc: GTO-PWM-Banking Exception-Check-Processing; Vikas Dave
Subject: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343 [I]

Hi Arush,

Thank you for this. Does this mean that the recipient bank only sent back $239556.56*56.816=13,610,645.51? And does that mean that they charged a fee on their end?

From: Arush Jain
Sent: Friday, April 10, 2015 11:32 AM
To: Amanda Kirby; Aracely Sanchez
Cc: GTO-PWM-Banking Exception-Check-Processing; Vikas Dave
Subject: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343 [I]

Classification: **For internal use only**