

Classification: **For internal use only**

All,

This overdraft has now been outstanding for 11 days. Per policy, it is being escalated to Andrew, copied.

I understand that the client had fraud on this account about a week ago—a new account was opened and the assets were transferred, but this account was supposed to be closed (and was not).

As of Friday, we were waiting to learn if this was a "good" transaction or also fraudulent.

JJ: Do you have an update on this and when the overdraft will finally be resolved?

Best,
Armen



Armen Brash
Director

Deutsche Bank Wealth Management
345 Park Avenue, 10154-0004 New York, NY, USA

Passion to Perform

From: Melinda Roy
Sent: Monday, March 21, 2016 11:17 AM
To: Armen Brash
Cc: Jj Litchford; Stewart Oldfield
Subject: RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

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Thank you. Sorry for the confusion. JJ is coming in this afternoon to take care of it.

From: Armen Brash
Sent: Monday, March 21, 2016 11:16 AM
To: Melinda Roy
Cc: Jj Litchford; Stewart Oldfield
Subject: RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

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Fee waiver approved...

Last week—I sent the below email to Paul:
"Paul

This account is still open...it hasn't been closed yet.

Is the transaction that overdrew the account a good transaction? If so, it should be covered from the new account, and then the account should be closed.