This account has fraudulent transactions and was supposed to be closed last week. I am looking into why it was not closed.

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**From:** Komal Shahani
**Sent:** Monday, March 21, 2016 10:29 AM
**To:** Jj Litchford; Melinda Roy
**Cc:** '████████████████████████████'; Kathryn J Stanfield
**Subject:** Account ███████ Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Hi,

Jeffrey Epstein
35266976 NOW Account

| | | |
|---|---|---|
| Ledger balance: | -69.62 | Today's activity: |
| Current balance: | -69.47 | Total Holds: |
| Account available balance: | -69.47 | Float: |
| Total accessible balance: | -69.47 | Unused PRA: |
| Closing balance: | -17.02 | Related available balance: |
| Last statement: | 02/29/2016 | |

< Prev  1 - 152  **Next** >  All transactions, 11/10/2015 to 03/21/2016

| Date | Check | Amount | Description | Status |
|---|---|---|---|---|
| 03/21/2016 | | 0.03 | 736 - Preauthorized Credit | Pending |
| 03/21/2016 | | 0.12 | 736 - Preauthorized Credit | Pending |
| **03/18/2016** | | **-69.62** | **Daily balance** | |
| 03/18/2016 | | 403.95 | 941 - Preauthorized Debit | Force Post |
| 03/18/2016 | | 577.26 | 629 - Credit Memo | |
| **03/11/2016** | | **-242.95** | **Daily balance** | |
| 03/11/2016 | | 577.26 | 941 - Preauthorized Debit | Force Post |

Earlier today we received an overdraft referral form from Operations. Please be aware that this account has been in an overdraft status from more than five business days and, therefore, should be charged a fee.

You **MUST** take one of the below two action steps:

I.   **Charge a $30 overdraft fee.**
-Create a Financial Client Instructions-Banking TEAS case under the account in -DBforce.
-Enter the following language in the Description field in the Special Instructions section, "Charge a $30 overdraft fee."
-Select "Exempt" from the Instructions Via field in the Call Back Details section.

II.   **Request/Enter a Waiver.**
-Create a Financial Client Instructions-Banking TEAS case under the account in DBforce.
-Enter the following language in the Description field in the Special Instructions section, "Waive the $30 overdraft fee."
-Select "Exempt" from the Instructions Via field in the Call Back Details section.
Attach Business Manager email approval to case

Kind regards,
Komal Shahani

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Komal Shahani
Process Supervisor

DBOI Global Services Private Limited