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From: Raunak Tanwar/db/dbcom@DBAPAC  
To: Aracely Sanchez/db/dbcom@DBAMERICAS, Arpit Pathak/db/dbcom@DBAPAC,  
Cc: GTO-PWM-Banking Exception-Check-Processing/db/dbcom@DBAmericas  
Date: 12/23/2013 09:53 AM  
Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 [I]

Classification: For internal use only

Good morning Aracely,

We are chasing The Bank of New York Mellon but no response as of now.

@ Arpit,

Can you please expedite the request in ref to case #131213 604222 and escalate if required as the case is opened since 13-12-2013.

The client needs to let the recipient of the wire know when she will receive the funds. Thank you.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone: [REDACTED]  
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UK #: [REDACTED]  
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From: Aracely Sanchez/db/dbcom@DBAMERICAS  
To: Raunak Tanwar/db/dbcom@DBAPAC,  
Date: 12/23/2013 09:28 AM  
Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 [I]

Classification: For internal use only

Good morning Raunak- Any news on this request?

Kind regards,  
Aracely Sanchez