
Sent: Thursday, October 16, 2014 8:13 AM
To: Kimberly Hart; Kathryn J Stanfield
Cc: Aracely Sanchez; Margaux Mcgrath
Subject: Re: Urgent!! Wires not credited to client account

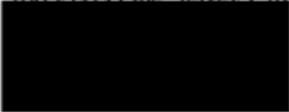
Classification: External Communication

What account number should the funds be credited to?

Rob

Regards,

Robert DiCerbo
DB Services New Jersey, Inc.
Deutsche Asset & Wealth Management
100 Plaza One, Jersey City, NJ 07311



From: Kimberly Hart
Sent: 10/15/2014 07:03 PM EDT
To: Robert Dicerbo; Kathryn J Stanfield/db/dbcom@dbamericas
Cc: Aracely Sanchez; Margaux Mcgrath/db/dbcom@dbamericas
Subject: Urgent!! Wires not credited to client account

Attached is information for two wires that were supposed to have been credited to a client's account today but could not be applied for some reason. I need to provide an explanation to the client first thing tomorrow.

Are the funds sitting in a suspense account or were they returned?
If they are sitting in a suspense account, how do we get them credited to the client's account?
What was the issue that caused them not to be applied?

Any information would be helpful. Please let me know what you determine as soon as possible.

Thanks in advance.
Kim

Kimberly Hart
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