

Classification: **For internal use only**

Hi Daphne,
Would your group know about below?

From: Halina Laczny
Sent: Thursday, October 01, 2015 6:16 PM
To: Catherine Logreco
Cc: Jj Litchford
Subject: RE: Account closing notifications - urgent [I]
Importance: High

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Cathy,
We need your help in ref. accts: a/c [REDACTED] and a/c# [REDACTED]
Please check if between 2/15/2015 and 5/26/2015 was sent any notices to the client on those accounts ?

We appreciate your assistance.

Thank you,
Kind regards,

Halina Laczny
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Jersey City, NJ 07311-3901
MS : JCY03-0343
Phone [REDACTED]

Securities offered through Deutsche Bank Securities, Inc

From: Jj Litchford
Sent: Thursday, October 01, 2015 5:47 PM
To: Halina Laczny
Subject: Account closing notifications [I]

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Hi Halina--

One of our clients tried to transfer money today to an account which was auto closed due to inactivity (Mort, Inc. a/c [REDACTED]). They are furious because they say they did not receive notification of the closing. Do you know who is in charge of that and if we keep records for mail that was sent? If you don't know, can you help point me in the right direction? This is very time sensitive because the client is so upset.

Much appreciated.
JJ