

Subject: RE: Account closing notifications - urgent [I]
Importance: High

Classification: **For internal use only**

Cathy,

We need your help in ref. accts: a/c 42959017 and a/c#44133104.

Please check if between 2/15/2015 and 5/26/2015 was sent any notices to the client on those accounts ?

We appreciate your assistance.

Thank you,
Kind regards,

Halina Laczny
Assistant Vice President
DB Services New Jersey,
GTO Research & Investigations
100 Plaza One - 3rd Floor
Jersey City, NJ 07311-3901
MS : JCY03-0343
Phone [REDACTED]

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From: Jj Litchford
Sent: Thursday, October 01, 2015 5:47 PM
To: Halina Laczny
Subject: Account closing notifications [I]

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Hi Halina--

One of our clients tried to transfer money today to an account which was auto closed due to inactivity (Mort, Inc. a/c 42959017). They are furious because they say they did not receive notification of the closing. Do you know who is in charge of that and if we keep records for mail that was sent? If you don't know, can you help point me in the right direction? This is very time sensitive because the client is so upset.

Much appreciated.

JJ



JJ Litchford
Associate Banker

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
New York, New York 10154
[REDACTED]