

Deutsche Bank Wealth Management  
345 Park Avenue, 10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

*Passion to Perform*

Securities offered through Deutsche Bank Securities Inc.

---

**From:** Daphne Cales  
**Sent:** Monday, May 02, 2016 7:55 AM  
**To:** Paul Morris; Amanda Kirby  
**Subject:** FW: DEUTSCHE BANK SUMMARY [I]

Classification: **For internal use only**

Good morning.

The below report is regarding a call that came in to the after-hours center. Please make sure to contact the client and confirm a new card was ordered. You will need to follow the Fraud procedures on your KOPs. Let me know if you have any questions.

Kind regards,  
Daphne Cales



**Daphne Cales**  
Director | Banking Services & Branch Manager

Deutsche Bank Trust Company Americas  
Lending & Deposits  
345 Park Avenue, 10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Mobile [REDACTED]  
Email [REDACTED]

*Passion to Perform*

**Customer name:** [REDACTED]

**Contact Phone Number:** [REDACTED]

**Account Number:** [REDACTED]

**Card Number:** [REDACTED]

**Time off Call:** 6:35

**Customer Issue – Brief Description:** Card was blocked by fraud.