

Subject: FW: Non USD Wire case # 01373400 Returned Customer Case # 01380343
[I]
From: Amanda Kirby <[REDACTED]>
Date: Fri, 10 Apr 2015 12:15:01 -0400
To: Paul Morris <[REDACTED]>

FYI – Got the pricing details. The beneficiary bank charged a fee for the return of the wire which is out of our control

From: Arush Jain
Sent: Friday, April 10, 2015 11:32 AM
To: Amanda Kirby; Aracely Sanchez
Cc: GT0-PWM-Banking Exception-Check-Processing; Vikas Dave
Subject: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343
[I]

Classification: For internal use only

Hi Amanda,

Hi,

Please find the below details as requested:

We booked wire for 03-30-2015 and the Conversion for RUB was \$1=RUB 54.741

{cid:image001.png@01D07381.47F37F60}

13,700,000/54.741=\$250269.45

And below is attachment of conversion history for RUB to USD:

{cid:image002.png@01D07381.ECFE0430}

Further to add, according to downloaded file we received
 $\$239556.56 * 56.816 = 13,610,645.51$

Kindly advise if the provided details are suffice and we can close the case from our end.

Kind regards,

Arush Jain
DBOI Global Services Private Limited
A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ,
302029 Jaipur, India

Email address: 

From: Amanda Kirby
Sent: Thursday, April 09, 2015 3:32 PM
To: Arush Jain
Cc: GTO-PWM-Banking Exception-Check-Processing
Subject: RE: Non USD Wire case # 01373400 Returned [C]

Hi,

Could you please send me pricing details on the exchange rates on the day this wire went out and the day it was recalled/returned? The client wants to better understand the difference in price from what was wired out and what was returned.

Thank you

From: Arush Jain
Sent: Friday, April 03, 2015 3:59 PM
To: Amanda Kirby; Aracely Sanchez
Cc: GT0-PWM-Banking Exception-Check-Processing
Subject: Non USD Wire case # 01373400 Returned [C]

Classification: Confidential

Hello ,

Please be informed that the Non USD wire case # 01373400 was returned AS Per your request

We have credit the client's a/c for \$ 239,556.56

239,556.56 03.04.2015 MONEY TRANSFER RECEIPT

Customer Reference: 0403965914006341

Bank Reference: M202185-IFD-040315

Clearing Reference: 0403B1Q9362C000087

Settled Currency: USD

Settled Amount: 239,556.56

Exchange Rate: 0

Timestamp: 14:43

By Order Party Name: FX OMNIBUS ACCOUNT

Ordering Bank Name: DB PRIVATE BANKING

Ordering Bank Address: UNITED STATES

Instructing Bank Name: DBTC FX TRADING OMNIBUS ACCOUNT

Instructing Bank Address: NEW YORK, NY 10017 GERMANY

Details of Payment: REM=0403965914006341 OBI=RETURN OF DBFORCE CASE 1373400
DTD3/27/15 FOR

CTL 472877 SEND REF RE815040

27-30408 FOR RUB 13700000.00FRM A/C 35266976,REASON AS RECALLED

Kind regards,

Arush Jain

DBOI Global Services Private Limited

A-1 & A-2, Evolve - Mahindra Technology Park, Inside Mahindra World City -
SEZ,

302029 Jaipur, India

Email address: 