

Subject: Re: wire additional information needed [I]  
From: Paul Morris <[REDACTED]>  
Date: Mon, 23 Dec 2013 19:24:42 -0500  
To: Aracely Sanchez <[REDACTED]>  
Cc: Amanda Kirby <[REDACTED]>

Classification: For internal use only

Hi, how do we resolve this? Is this us or the beneficiary bank issue? I got a email from rich tonight, thx

----- Original Message -----

From: Aracely Sanchez  
Sent: 12/23/2013 04:36 PM EST  
To: Paul Morris  
Subject: Fw: wire additional information needed

FYI. This is in reference to a wire sent on 12/13/2013. The Beneficiary bank requested additional information before the funds could be placed in the recipient's account but they were not specific. Our back office has reached out to the beneficiary bank three times and has escalated the case but no response so far. I have been in contact with Rich and now Bella. Just reached out to Banking Operations again and will keep you posted.

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management

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----- Forwarded by Aracely Sanchez/db/dbcom on 12/23/2013 04:27 PM -----

From: Aracely Sanchez/db/dbcom

To: [REDACTED],

Date: 12/23/2013 04:11 PM

Subject: Fw: wire additional information needed

Bella- Per our conversation, our back office reached out to the beneficiary bank for the third time this morning but no response as of now. I will keep you posted,

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management

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----- Forwarded by Aracely Sanchez/db/dbcom on 12/23/2013 04:05 PM -----

From: Aracely Sanchez/db/dbcom

To: Richard Kahn <[REDACTED]>@DEUBAINT,

Date: 12/20/2013 02:33 PM

Subject: Re: wire additional information needed

Not yet.

Kind regards,

Aracely Sanchez

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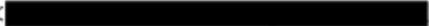
Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management



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From: Richard Kahn < >

To: Aracely Sanchez/db/dbcom@DBAMERICAS,

Date: 12/20/2013 02:32 PM

Subject: Re: wire additional information needed

any update

Richard Kahn  
HBRK Associates Inc.



On Dec 20, 2013, at 10:13 AM, Aracely Sanchez < > wrote:

No response yet, Our wire room sent the second chaser asking for a response again this morning. I will provide an update as soon as I hear from them.

Kind regards,

EFTA01466073

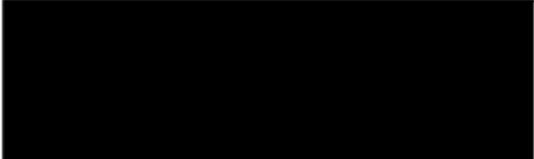
Aracely Sanchez

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<Mail Attachment.gif>

Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management



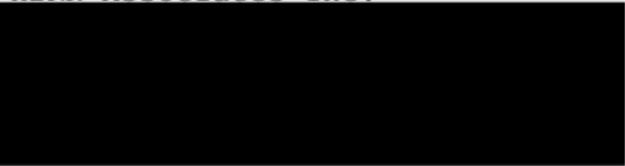
Securities offered through Deutsche Bank Securities Inc.

<Mail Attachment.gif>

From: Richard Kahn <[REDACTED]>  
To: Aracely Sanchez/db/dbcom@DBAMERICAS,  
Date: 12/20/2013 09:38 AM  
Subject: Re: wire additional information needed

any update?  
thank you

Richard Kahn  
HBRK Associates Inc.



On Dec 19, 2013, at 4:04 PM, Aracely Sanchez <[REDACTED]>  
wrote:

Nothing yet.. I've asked our back office to reach out again.

Kind regards,  
Aracely Sanchez

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<Mail Attachment.gif>

Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management

[REDACTED]

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<Mail Attachment.gif>

From: Richard Kahn <[REDACTED]>  
To: Aracely Sanchez/db/dbcom@DBAMERICAS,  
Date: 12/19/2013 03:45 PM  
Subject: Re: wire additional information needed

any update on this?  
please advise  
thanks

Richard Kahn  
HBRK Associates Inc.

[REDACTED]

On Dec 19, 2013, at 9:01 AM, Aracely Sanchez <[REDACTED]>  
wrote:

Good morning Rich- I forwarded the information provided. Our back office has reached out to the beneficiary bank. We are waiting for a response as to what information is missing. Hopefully the address is enough and will keep you posted.

Kind regards,  
Aracely Sanchez

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<Mail Attachment.gif>

Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management

[REDACTED]  
Securities offered through Deutsche Bank Securities Inc.

<Mail Attachment.gif>

From: Richard Kahn <[REDACTED]>  
To: Aracely Sanchez/db/dbcom@DBAMERICAS,  
Date: 12/18/2013 01:02 PM  
Subject: Re: wire additional information needed

recipient of wire just confirmed that wire instructions we sent you were correct  
only new information i have is bank address: Lopuszanska 38d 02-232  
Warszawa

can you please confirm what information is missing?  
thank you

Richard Kahn  
HBRK Associates Inc.  
[REDACTED]

On Dec 18, 2013, at 11:22 AM, Aracely Sanchez <[REDACTED]>  
wrote:

Classification: External Communication

Rich-Just following up on the below. Were you able to obtain additional  
information?

<graycol.gif>Aracely Sanchez

----- Original Message -----

From: Aracely Sanchez  
Sent: 12/17/2013 10:39 AM EST  
To: [REDACTED]  
Subject: wire additional information needed

Rich- As a follow up to our conversation this is the message we  
received.

WE HAVE BEEN ADVISED THAT THIS TRANSACTION CANNOT BE APPLIED WITH THE  
INFORMATION GIVEN

PLEASE PROVIDE ADDITIONAL DETAILS TO ENABLE THE BENEFICIARY BANKS TO

APPLY FUNDS..

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management



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<13058713.gif>

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