

Subject: Re: Fw: Cinq Case Number [REDACTED] [I]  
From: Raunak Tanwar <[REDACTED]>  
Date: Tue, 24 Dec 2013 09:50:30 -0500  
To: Deepak Ramchandani <[REDACTED]>  
Cc: Paul Morris <[REDACTED]>,  
Aracely Sanchez <[REDACTED]>,  
Arpit Pathak <[REDACTED]>

Classification: For internal use only

Hi Deepak,

Can you please assist on below in ref to case [REDACTED]

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone: 212-469-3274  
[REDACTED]

From: [REDACTED]  
[REDACTED]

To: [REDACTED]  
[REDACTED]

Cc: Paul  
Morris

Date: 12/24/2013 09:06  
AM

EFTA01466132

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Good morning Raunak- Any update? The client would like a response as soon as possible as tomorrow is a bank holiday.

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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From: [REDACTED]  
[REDACTED]

To: [REDACTED]  
[REDACTED]

Date: 12/23/2013 04:56  
PM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Not Yet.  
I already asked USD investigations to expedite.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
[REDACTED]

From: [REDACTED]  
[REDACTED]

To: [REDACTED]  
[REDACTED]

Date: 12/23/2013 04:27  
PM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Hi Raunak- Sorry to bother you but the client just reached out again. The recipient of the wire has yet to receive the funds and it has been over a week. Anything you could do would be greatly appreciated. Thank you.

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA

[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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From: [REDACTED]  
[REDACTED]

To: [REDACTED]  
[REDACTED]

Cc: [REDACTED]  
[REDACTED]

Date: 12/23/2013 09:53  
AM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Good morning Aracely,

We are chasing The Bank of Ney York Mellon but no response as of now.

@ Arpit,

Can you please expedite the request in ref to case [REDACTED] and  
escalate

if required as the case is opened since 13-12-2013.

The client needs to let the recipient of the wire know when she will receive  
the funds. Thank you.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
[REDACTED]

UK #: [REDACTED]  
email id - [REDACTED]

From: [REDACTED]  
[REDACTED]

To: [REDACTED]  
[REDACTED]

Date: 12/23/2013 09:28  
AM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Good morning Raunak- Any news on this request?

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA

EFTA01466137

[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic12172.gif)

From: [REDACTED]

To: [REDACTED]

Date: 12/20/2013 09:49  
AM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Hi Aracely,

No response yet, We have sent the second chaser for the same.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management

EFTA01466138

DBOT Global Services Pvt. Ltd



From:



To:



Date: 12/20/2013 09:40 AM

Subject: Re: Fw: Cinq Case Number [I]



Classification: For internal use only

Good morning- Can you please let me know if you have received any updates from the beneficiary bank? The client needs to let the recipient of the wire know when she will receive the funds. Thank you.

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA

[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic27358.gif)

From: [REDACTED]  
[REDACTED]

To: [REDACTED]  
[REDACTED]

Date: 12/19/2013 04:01  
PM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Not Yet.

Regards,

Raunak Tanwar

EFTA01466140

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd



From:



To:



Date: 12/19/2013 03:57  
PM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Are there any updates or response from the beneficiary bank?

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic22104.gif)

From: [REDACTED]

To: [REDACTED]

Date: 12/18/2013 05:05  
PM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Hi Aracely,

We have raised the request as what information is missing.

EFTA01466142

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd



From:



To:



Date: 12/18/2013 05:00  
PM

Subject: Re: Fw: Cinq Case Number  
[I]



Classification: For internal use only

The recipient of the wire just confirmed that wire instructions were correct.

The  
only new information is the bank address: Lopuszanska 38d 02-232 Warszawa

Can you please confirm what information is missing?

Thank you

----- Original Message -----

From: Raunak Tanwar

Sent: 12/18/2013 10:17 AM EST

To: Aracely Sanchez

Cc: Amanda Kirby; GTO-PWM-Banking Exception-Check-Processing; Hemant-Kumar Rathore

Subject: Re: Fw: Cinq Case Number [REDACTED] [I]  
Classification: For internal use only

Hi,

Any update on below?

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd

[REDACTED]

From: [REDACTED]

To: [REDACTED]

Cc: [REDACTED]

Date: 12/17/2013 11:26

EFTA01466144

AM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Thank you. The client is reaching out to the beneficiary and will provide additional information as soon as possible. I will keep you posted.

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic24216.gif)

From: [REDACTED]  
[REDACTED]

To: [REDACTED]

EFTA01466145

[REDACTED]

Cc:

[REDACTED]

Date: 12/17/2013 10:26 AM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Case # is [REDACTED] and a/c Name is JEFFREY EPSTEIN

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd

[REDACTED]

From:

[REDACTED]

To:

[REDACTED]

[REDACTED]

Cc: [REDACTED]

Date: 12/17/2013 10:19 AM

Subject: Re: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Can you please let me know the name of the account? Thank you,

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
[REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic24777.gif)

From: [REDACTED]

To: [REDACTED]

Cc: [REDACTED]

Date: 12/17/2013 09:57  
AM

Subject: Fw: Cinq Case Number [REDACTED]  
[I]

Classification: For internal use only

Hi,

Please find below in ref to case [REDACTED] and provide the required details.

"Please submit a customer research request DBforce ticket to provide the details requested and attach a copy of this e-mail to the DBforce case"

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
[REDACTED]

email id - [REDACTED]

----- Forwarded by Raunak Tanwar/db/dbcom on 12/17/2013 09:47 AM -----

(

E

m Cinq Case Number [REDACTED]  
[REDACTED]

b

e

d  
[REDACTED]

d  
to:  
e [REDACTED]  
[REDACTED]

d  
PM

12/16/2013 07:06

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a Please respond to  
InvestigationsUsdCashOps

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WE REFER TO OUR DEBIT TO YOUR ACCOUNT DATED 12 DEC 13 VALUE 12 DEC 13 UNDER REFERENCE [REDACTED] FOR USD 1000.00.

WE HAVE BEEN ADVISED THAT THIS TRANSACTION CANNOT BE APPLIED WITH THE INFORMATION GIVEN

PLEASE PROVIDE ADDITIONAL DETAILS TO ENABLE THE BENEFICIARY BANKS TO APPLY FUNDS..

PLEASE QUOTE OUR CASE NUMBER [REDACTED] IN ALL FUTURE CORRESPONDENCE RELATING TO THIS CASE. REGARDS, PAYMENT INVESTIGATIONS.