

Subject: RE: Account closing notifications - urgent [I]
From: Halina Laczny <[REDACTED]>
Date: Fri, 02 Oct 2015 15:46:55 -0400
To: Paul Morris <[REDACTED]>,
Jj Litchford <[REDACTED]>,
Daphne Cales <[REDACTED]>
Cc: Catherine Logreco <[REDACTED]>

Classification: For internal use only

A/C# 42959017 is still closed, in order to reopen account DB Force teas case is needed.

On 10/1/2015 JJ created case#01469681 and case was rejected. Please check and advise. Thank you.

Kind regards, Halina

Mort, Inc

42959017 Demand Deposit Account

Action {https://10.159.69.21/opstopb1/images/menu_d_sm.gif} Admin
{https://10.159.69.21/opstopb1/images/menu_d_sm.gif} Window {https://10.159.69.21/opstopb1/images/menu_d_sm.gif}
Help {https://10.159.69.21/opstopb1/images/menu_d_sm.gif}

2:37:58 PM CDT

Show More

Account Identification {View Additional Identification Information}

Mort, Inc

Home:

000-000-0000

Tax ID:

66-0765963 F

6100 Red Hook Quarter, B3

Work:

[REDACTED]

Last deposit:

210,000.00, 02/09/2015

St. Thomas

Branch:

5 - Core Franchise

Current bal:

0.00

00802

Prim officer:

81385 - Amanda Kirby

United States Virgin Islands

Overview

Account type:

10 - Business Checking

Account short name:

Mort, Inc

Deposit category:

D - Demand Deposit

Opened:

02/06/2015

Tax ID:

66-0765963

Closed, processing:

05/26/2015

Tax ID owner:

1 - Name/address line 1

Entered:

02/06/2015

Birth date:

Reopened:

Kind regards,

Halina Laczny
Assistant Vice President
DB Services New Jersey,

Thanks Daphne.

Is there anyway to change that for a given client? For context this client (Southern Financial) has around \$200MM at the bank spread over 20+ entities each with multiple accounts. This is a really contentious point for them.

Appreciate he help.

On Oct 2, 2015, at 9:08 AM, Daphne Cales <daphne.cales@db.com> wrote:

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Good morning.

Accounts with \$0 balances for 90 days are closed automatically on the system. No notification required – if you look at page 43 of the terms and conditions it says we can close an account without notification. It is the account executive/banker/RO's responsibility to make sure accounts are funded and remain active.

Let me know if you need anything further.

Kind regards,
Daphne Cales

{<https://brandportal.intranet.db.com/img/modules/logo.gif>}

Daphne Cales
Vice President | Service Team & Branch Supervisor

Deutsche Bank Trust Company Americas
Lending & Deposits

Fax +1 2
Mobile +
Email da

{<https://brandportal.intranet.db.com/img/modules/claim.gif>}

From: Catherine Logreco
Sent: Thursday, October 01, 2015 6:25 PM
To: Daphne Cales
Cc: Halina Laczny; Jj Litchford
Subject: FW: Account closing notifications - urgent [I]
Importance: High

Classification: For internal use only

Hi Daphne,

Would your group know about below?

From: Halina Laczny
Sent: Thursday, October 01, 2015 6:16 PM
To: Catherine Logreco
Cc: Jj Litchford
Subject: RE: Account closing notifications - urgent [I]
Importance: High

Classification: For internal use only

Cathy,

We need your help in ref. accts: a/c 42959017 and a/c#44133104.

Please check if between 2/15/2015 and 5/26/2015 was sent any notices to the

EFTA01474860

client on those

accounts ?

We appreciate your assistance.

Thank you,

Kind regards,

Halina Laczny
Assistant Vice President
DB Services New Jersey,
GTO Research & Investigations



Securities offered through Deutsche Bank Securities, Inc

From: Jj Litchford
Sent: Thursday, October 01, 2015 5:47 PM
To: Halina Laczny
Subject: Account closing notifications [I]

Classification: For internal use only

Hi Halina--

One of our clients tried to transfer money today to an account which was auto closed due to inactivity (Mort, Inc. a/c 42959017). They are furious because they say they did not receive notification of the closing. Do you know who is in charge of that and if we keep records for mail that was sent? If you don't know, can you help point me in the right direction? This is very time sensitive because the client is so upset.

Much appreciated.

JJ

{cid:image001.gif@01D02B3A.F8AC3FC0}

JJ Litchford
Associate Banker

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management



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