

Print Form – Service Request

<b>Ticket #</b> 101525133	<b>Initiated Date</b> 02/10/2011 2:51PM
<b>Request Category</b> Account Maintenance	<b>Priority</b> URGENT
<b>Request Type</b> Update Authorities	<b>LOB</b> PB
<b>Request Sub-Type</b> NA	

<b>Account Title</b>	<b>Account #</b> [REDACTED]
<b>Sweep Fund Name</b>	<b>Account Type</b>
<b>Money Manager</b>	

<b>Client Name</b> NES LLC	<b>Phase 3 Account #</b>
<b>Relationship Name</b>	<b>MasterTrust (Y/N)</b>
<b>Region</b> CLIENT MGT EUROPE	[REDACTED]
<b>Market</b> SPECIAL CLIENTS	
<b>Cost Center</b> PB EMEA	

<b>Initiator Name</b> PAULINE F ESPOSITO
<b>Approver Name</b>
<b>3<sup>rd</sup> Party Approver Name</b>
<b>Initiating Team</b> CSG CHBG (DE) 4
<b>3<sup>rd</sup> Party Approval Team</b>

<b>Holding Qty</b>
<b>Holding CUSIP</b>
<b>Holding Description</b>

<b>Status</b> InProgress	<b>Stage</b> Process Request
<b>Processing Team</b> PB AIG - MAINTENANCE	<b>Error Control Number</b>
<b>Processing Team 2</b>	<b>Complexity</b>
<b>Reason</b>	<b># Accounts</b>
<b>Resolution</b>	<b># Clients</b>
<b>Stage Date</b> 02/10/2011 3:52PM	<b># Transactions</b>
<b>Date/Time Resolved (Proc 1)</b>	<b># Tax Lots</b>
<b>Resolved By (Proc 1)</b>	<b>Dollar Value (\$)</b>
<b>Date/Time Resolved (Proc 2)</b>	
<b>Resolved By (Proc 2)</b>	
<b>Current Owner</b> KARINA LOEWY	
<b>Current Team</b> PB AIG - MAINTENANCE	
<b>Estimated Resolution Date</b>	