

Print Form - Service Request

<b>Ticket #</b> 100713961	<b>Initiated Date</b> 03/16/2010 11:46AM
<b>Request Category</b> Account Maintenance	<b>Priority</b> NORMAL
<b>Request Type</b> Update Authorities	<b>LOB</b> PB
<b>Request Sub-Type</b> Internet Access	

<b>Account Title</b> FINANCIAL TRUST COMPANY INC	<b>Account #</b> [REDACTED]
<b>Sweep Fund Name</b>	<b>Account Type</b> PARTNERSHIP
<b>Money Manager</b>	

<b>ECI #</b> [REDACTED]	<b>Phase 3 Account #</b>
<b>Decision Maker</b>	<b>MasterTrust (Y/N)</b> N
<b>Client Name</b> FINANCIAL TRUST COMPANY INC	<b>UCN</b> [REDACTED]
<b>Relationship Name</b>	<b>SPN</b> [REDACTED]
<b>Region</b>	<b>CAS I</b> [REDACTED]
<b>Market</b>	
<b>Cost Center</b>	

<b>Initiator Name</b> WILLIAM J DOHERTY III
<b>Approver Name</b>
<b>3<sup>rd</sup> Party Approver Name</b>
<b>Initiating Team</b> CSG CHBG (DE) 4
<b>3<sup>rd</sup> Party Approval Team</b>

<b>Holding Description</b>
<b>Holding CUSIP</b>
<b>Holding Qty</b> 0.00

<b>Status</b> InProgress	<b>Stage</b> Process Request
<b>Processing Team</b> AIG - MAINTENANCE	<b>Error Control Number</b>
<b>Processing Team 2</b>	<b>Complexity</b> LOW
<b>Reason</b> BAU - Business as Usual	<b># Accounts</b>
<b>Resolution</b> Maintenance	<b># Clients</b>
<b>Stage Date</b> 03/23/2010 11:30AM	<b># Transactions</b>
<b>Date/Time Resolved (Proc 1)</b>	<b># Tax Lots</b>
<b>Resolved By (Proc 1)</b>	<b>Dollar Value (\$)</b>
<b>Date/Time Resolved (Proc 2)</b>	
<b>Resolved By (Proc 2)</b>	
<b>Current Owner</b> MATTHEW C FISH	
<b>Current Team</b> AIG - MAINTENANCE	
<b>Estimated Resolution Date</b>	