

**Print Form – Service Request**

<b>Ticket #</b> 100310091	<b>Initiated Date</b> 05/08/2009 5:19PM
<b>Request Category</b> Fees	<b>Priority</b> NORMAL
<b>Request Type</b> Fee Schedule Change/Waiver	<b>LOB</b> PB
<b>Request Sub-Type</b> Custody	

<b>Account Title</b> FINANCIAL TRUST COMPANY INC	<b>Account #</b> Q30171005
<b>Sweep Fund Name</b>	<b>Account Type</b> CORPORATION
<b>Money Manager</b>	

<b>ECI #</b> 9707980808	<b>Phase 3 Account #</b> <b>MasterTrust (Y/ N)</b> N
<b>Decision Maker</b> 9710670708	
<b>Client Name</b> FINANCIAL TRUST COMPANY INC	
<b>Relationship Name</b>	
<b>Region</b>	
<b>Market</b>	
<b>Cost Center</b> CHBG	

<b>Initiator Name</b> JANET E YOUNG
<b>Approver Name</b>
<b>Initiating Team</b> CSG CHBG (DE) 4

<b>Status</b> InProgress	<b>Stage</b> Process Request
<b>Processing Team</b> PB FEE BILLING	<b>Error Control Number</b>
<b>Reason</b> BAU - Business as Usual	<b>Complexity</b> MEDIUM
<b>Resolution</b> Maintenance	<b># Accounts</b>
<b>Stage Date</b> 05/11/2009 4:53PM	<b># Clients</b>
<b>Date/Time Resolved</b>	<b># Transactions</b>
<b>Resolved By</b>	<b># Tax Lots</b>
<b>Current Owner</b> YOLANDA A DAVIDSON	
<b>Current Team</b> PB FEE BILLING	
<b>Estimated Resolution Date</b> 05/14/2009	