

From: "[REDACTED] (NY) (FBI)" <[REDACTED]>
To: "Brock, Cassidy (OVS)" <[REDACTED]>
Subject: RE:
Date: Tue, 21 Apr 2020 16:38:31 +0000
Importance: Normal

Thanks Cassidy! This should not have been rejected because it is an Epstein victim and the understanding was that the dates could be 10 years ago; an I incorrect about that? I will give them a call.

Thank you!

On Apr 21, 2020 12:34 PM, "Brock, Cassidy (OVS)" <[REDACTED]> wrote:
Oops, sorry. The 795417 is on medical phase. 798052 is rejected currently. The claimant did reach out to Toni yesterday about claim number. Cathy A had previously attempted to reach out to you. We are missing county of crime, date reported, and date of crime. This can be sent to [REDACTED] or you can call the 800 number. We have a worker in the file room every day except Friday now. Usually about 10-3p
Thanks!

From: [REDACTED] (NY) (FBI) <[REDACTED]>
Sent: Tuesday, April 21, 2020 12:23 PM
To: Brock, Cassidy (OVS) <[REDACTED]>
Subject:

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Thank you so much Cassidy!! So just checking does the medical team need anything from me ? Oh I just realized is this the 305 case or claim 798052?

[REDACTED]

On Apr 21, 2020 8:22 AM, "Brock, Cassidy (OVS)" <[REDACTED]> wrote:
Good morning [REDACTED],

The above claim is closed- awarded, so our medical team has been working on her bills. If it is a different victim, let me know. I can look up that claim and let the Investigator know.
Thanks!!

From: [REDACTED] (NY) (FBI) <[REDACTED]>
Sent: Monday, April 20, 2020 3:34 PM
To: Brock, Cassidy (OVS) <[REDACTED]>; Fletcher, Steven (OVS) <[REDACTED]>
Subject: Re: 305D-NY-3017276; OVS claim 795417

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Hi Cassidy - I hope all of you are doing well during this! I know that OVS is also working from home as we are. One of the Epstein victims emailed me that OVS told her they left me a message needing information. Her claim number is 798052. I am not sure who to tell but if you wouldn't mind letting your colleagues know that I am at home and can be reached at this email or my cell [REDACTED] if they have questions for me.

I really appreciate all of your help!

Stay safe!

[REDACTED]

[REDACTED] [REDACTED], MS
Victim Specialist
FBI New York Office

[REDACTED] work
[REDACTED] fax
[REDACTED]

From: Brock, Cassidy (OVS) <[REDACTED]>
Sent: Thursday, March 19, 2020 9:42:39 AM
To: [REDACTED] (NY) (FBI) <[REDACTED]>; Fletcher, Steven (OVS) <[REDACTED]>
Subject: RE: 305D-NY-3017276; OVS claim 795417

Hi [REDACTED],
We are all out of the office and the supervisors have the ability to work from home. I put her name into our system and I do not find anything. Do you have her birthday or SSN?
Thanks!

From: [REDACTED] (NY) (FBI) <[REDACTED]>
Sent: Wednesday, March 18, 2020 5:45 PM
To: Fletcher, Steven (OVS) <[REDACTED]>
Cc: Brock, Cassidy (OVS) <[REDACTED]>
Subject: RE: 305D-NY-3017276; OVS claim 795417

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Hi Steven - I hope you are staying safe and well! I just received a call from Adeienne Cervenka asking when she would hear from OVS. I sent her paperwork in several weeks ago. I wanted to see if anything is missing like the other one I reached out regarding last week.

Thank you for your help!
Stay well!

[REDACTED]

-

On Mar 13, 2020 3:48 PM, "Fletcher, Steven (OVS)" <[REDACTED]> wrote:
Good Afternoon,

I am not assigned to the Bertsch claim (798051). Right now in our system the claim is rejected for date of crime not listed. If you could please call Cathy Atanasio with Processing at [REDACTED] to firm up that missing information, and from

there I believe the claim will be assigned to an investigator.

Steven Fletcher

Crime Victim Specialist I

New York State Office of Victim Services

Alfred E. Smith State Office Building

80 South Swan Street, 2nd Floor

Albany, NY 12210-8002

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From: ██████████ (NY) (FBI) <██████████>
Sent: Friday, March 13, 2020 3:42 PM
To: Fletcher, Steven (OVS) <██████████>
Subject: RE: 305D-NY-3017276; OVS claim 795417

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Thanks again for your help !

██████████

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On Feb 24, 2020 3:59 PM, "Fletcher, Steven (OVS)" <██████████> wrote:
Disregard. RECEIVED! Awesome! Thank you again for your assistance

From: Fletcher, Steven (OVS)
Sent: Monday, February 24, 2020 2:00 PM
To: ██████████ (NY) (FBI) <██████████>
Subject: RE: 305D-NY-3017276; OVS claim 795417

Good Afternoon,

I just wanted to follow up from the other day. I still haven't received any copy of the CJAR for Juliet O. Maybe sending via mail is the best option? Again here are our fax numbers:

Investigation Unit: ██████████

Processing Unit: ██████████

If mailing:

NYS Office of Victim Services
80 South Swan Street 2nd Floor
Albany, NY 12210

Thanks again and hopefully the issue settles.

Steven Fletcher
Crime Victim Specialist I

New York State Office of Victim Services
Alfred E. Smith State Office Building
80 South Swan Street, 2nd Floor
Albany, NY 12210-8002

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From: ██████████ (NY) (FBI) <██████████>
Sent: Thursday, February 20, 2020 4:02 PM
To: Fletcher, Steven (OVS) <██████████>
Subject: RE: 305D-NY-3017276; OVS claim 795417

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On Feb 20, 2020 4:00 PM, "Fletcher, Steven (OVS)" <██████████> wrote:
Understood. Yeah, I don't know either because when I checked with processing there were other case documents in fax that came through for me.

From: ██████████ (NY) (FBI) <██████████>
Sent: Thursday, February 20, 2020 3:58 PM
To: Fletcher, Steven (OVS) <██████████>
Subject: RE: 305D-NY-3017276; OVS claim 795417

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thers.

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On Feb 20, 2020 3:56 PM, "Fletcher, Steven (OVS)" <██████████> wrote:
I regret to inform a negative. If you are able to attach file to this email that would be the last resort, or sending document through mail.

From: [REDACTED] (NY) (FBI) <[REDACTED]>
Sent: Thursday, February 20, 2020 3:43 PM
To: Fletcher, Steven (OVS) <[REDACTED]>
Subject: RE: 305D-NY-3017276; OVS claim 795417

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Just tried again

From: Fletcher, Steven (OVS) [mailto:[REDACTED]]
Sent: Thursday, February 20, 2020 3:27 PM
To: [REDACTED] (NY) (FBI) <[REDACTED]>
Cc: Brock, Cassidy (OVS) <[REDACTED]>
Subject: RE: 305D-NY-3017276; OVS claim 795417

Negative. Not sure what is up. If you want you can try our processing unit fax: [REDACTED]

From: [REDACTED] (NY) (FBI) <[REDACTED]>
Sent: Thursday, February 20, 2020 3:17 PM
To: Fletcher, Steven (OVS) <[REDACTED]>
Cc: Brock, Cassidy (OVS) <[REDACTED]>
Subject: RE: 305D-NY-3017276; OVS claim 795417

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Hi Stephen – I just refaxed the one for Juliet. Let me know if you still don't receive it.
Thanks-
Angeal

From: Fletcher, Steven (OVS) [mailto:[REDACTED]]
Sent: Thursday, February 20, 2020 2:52 PM
To: [REDACTED] (NY) (FBI) <[REDACTED]>
Cc: Brock, Cassidy (OVS) <[REDACTED]>
Subject: RE: 305D-NY-3017276; OVS claim 795417

Received thank you, I will pass the new claim apps on to our processing unity, and have them reviewed by my supervisor upon her return to office.

From: [REDACTED] (NY) (FBI) <[REDACTED]>
Sent: Thursday, February 20, 2020 2:15 PM
To: Fletcher, Steven (OVS) <[REDACTED]>
Cc: Brock, Cassidy (OVS) <[REDACTED]>
Subject: 305D-NY-3017276; OVS claim 795417

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As discussed the two child pornography are submitting for minor victims. Please let me know if I did anything incorrectly or you need more information.

Thanks again for your help!

██████████

-

On Jan 31, 2020 5:16 PM, "██████████ (NY) (FBI)" <██████████> wrote:

Hi Steven - I apologize for just responding but have been out of the office sick. Can we talk Monday when I am back at my desk?

Thanks -

██████████

-

On Jan 30, 2020 4:12 PM, "Fletcher, Steven (OVS)" <██████████> wrote:

Good Afternoon,

I am reaching out to discuss a claim OVS is investigating for victims compensation. Notably, the course in which OVS may receive a copy of the CJ report relating to the dates of crime. I have CC'ed my supervisor Cassidy Brock on this email. Thank you for your time and consideration on this matter.

Steven Fletcher

Crime Victim Specialist I

New York State Office of Victim Services

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80 South Swan Street, 2nd Floor

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