From: " ████████████████████ >

To: ████████████████████████████
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Cc: ████████████████████████████████
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Subject: USAO Reject Log for 3/20/23

Date: Mon, 20 Mar 2023 15:35:33 +0000

Importance: Normal

Attachments: 3.20.2023_USAO_Cases_with_Charges_Filed_Reject_Log.xlsx

Inline-Images: image001.png

Good morning and happy Monday! I hope you all enjoyed the weekend. I just reviewed the reject log and WOW! New York is down to 72 cases, minus 3/305 cases, total of 69 cases. Great team work as you continue to resolve these cases and ensure submission into VNS for notification purposes. Keep up the good work!

████

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Victim Services Division

From: ███████████████████ >
Sent: Monday, March 20, 2023 9:29 AM
Cc: HQ-DIV42-VSD-VNS < ████████████████ >
Subject: USAO Reject Log for 3/20/23

Good Morning Everyone,

Please take a look at this week's USAO reject log. I've sorted the log based on region and field office. I've also highlighted some cases which I expect to remain on the USAO reject log until a victim is identified which could take some time. For these cases, there are no actions needed on your part and it is only there for informational purposes. Once a victim is identified the VNAs for your region will put in a shell and enter the victims listed in the VIR.

If any cases (not highlighted) on the spreadsheet pertain to your AOR, please address them with your USAO counterparts. The main reason cases appear on the reject log are incorrect case numbers in USAO's CaseView system or FBI needing to export the victim from Sentinel to VNS.

Below is a list of common issues that result in cases being on the reject log and how to address them.

Common issues and resolutions are outlined below:

- *Invalid Case Number or Fake/Filler FBI case number*

    - **Resolution** - Confirm the defendant name(s) associated with the USAO case to assist in finding the correct FBI case number and provide to USAO

- *No victim identified in case yet*

    - **Resolution** - Determine if there are identified victims in the case, advise USAO and take appropriate action

- *305 cases - you may still be waiting on a VIR*

    - Forensic review and NCMEC review can take several months

    - CPVA process takes 10 business days to generate VIR once NCMEC CIR is received

    - VSD Victim Notification Analysts (VNA) will enter victims into VNS once you respond to confirmation email from ███████████

- *Secret cases will <u>never</u> pass to VNS. The FBI classified status can exist even after the public filing of charges. The USAO can add the case and victims once non-sealed charges are filed as a non-standard investigative agency case. Guidance for the USAO is below and questions can be directed to ██████████.*

    - ➢ In CaseView, enter the agency as "other" and enter the file number provided by FBI

        - Using the FBI number will ensure the file number is unique and the using the "other" agency will allow VNS to accept the CaseView record

    - ➢ In CaseView, enter FBI as the second agency and the FBI file number

        - This will allow CaseView to reflect FBI is assigned the case

If victim(s) are identified. they need to be exported to VNS. If they were previously exported and not in VNS a shell needs to be created and the victims need to be added manually.

If only organizations without POC's exist, the VNS team can open a shell to get the case in VNS.

Thank you

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For VNS shell requests, password resets, or general questions, please email the VNS team at: HQ_DIV42_VNS