

DUPLICATE COPY

# Membership Rewards Options<sup>SM</sup> Monthly Statement and Program News



For questions about your  
Membership Rewards account,  
contact  
**1-800-AXP-EARN**  
(297-3276)

[www.americanexpress.com/rewards](http://www.americanexpress.com/rewards)

American Express  
Membership Rewards  
PO Box 297813  
Ft. Lauderdale, FL 33329-9785

Statement Period  
**November 1, 2004 - November 30, 2004**  
Account activity after this period does not appear on this statement

Prepared for: [REDACTED] Available Points  
Membership Rewards Account Number: [REDACTED] **1,591**

Points are available when charges are paid in full and all your accounts are in good standing.

Account Summary	Opening points balance	1,591
	New points earned	0
	Points transferred or redeemed	0
	Reinstated points and adjustments	0
	New points balance	1,591

### New Points Earned

11/01/04 - 11/30/04	Points Activity On Eligible Charges	Bonus Points Awarded	Total Points Activity Per Card
Optima [REDACTED]	0	0	0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>

Membership Rewards Options points earned may be transferred or redeemed as long as all enrolled Card accounts are in good standing. Points transferred or redeemed cannot be reversed back into the program. Forfeited points can be reinstated for a fee by calling the number provided below. Eligible Card charges are outlined in the Membership Rewards Options program Terms and Conditions in your Membership Rewards Options Guide. If you have questions, please visit [www.americanexpress.com/membershiprewardsoptions](http://www.americanexpress.com/membershiprewardsoptions) or call 1-800-AXP-EARN (297-3276). From overseas, call collect 305-816-2799.

### Support Tsunami Support Reliefs with Membership Rewards<sup>®</sup> points

Use Membership Rewards points to support the Tsunami Disaster Relief effort. Now through March 31, 2005, you can redeem points TO MAKE A DONATION TO ANY OF 70 organizations that are providing aid in countries affected by Tsunami.

For more information, log on to [www.americanexpress.com/rewards](http://www.americanexpress.com/rewards).

(MR-Message 4061)



### Restoration Hardware Joins the Membership Rewards<sup>®</sup> program

Restore your faith in quality and service and reward yourself with a Restoration Hardware Gift Certificate. Easily find Designer quality Home Lighting, Home Furnishings and Textiles, Outdoor Furniture and Garden Accessories.

Shop at over 100 Restoration Hardware stores, our catalog 1-800-762-1005 or online at [www.Restorationhardware.com](http://www.Restorationhardware.com).

(MR Message 8137)



### Earn 10x Membership Rewards<sup>®</sup> points from Flowers USA

Surprise your Valentine with fresh flowers or unique gifts from Flowers USA! With low prices, starting at just \$29.99, choose from a wide variety of fresh flowers and quality gifts for your special Valentine this year. Best of all, earn 10x Membership Rewards points when you shop at [www.flowersusa.com/amxmr](http://www.flowersusa.com/amxmr) or call 1-800-873-6165 with promo code 9951.

Shop online at [www.flowersusa.com/amxmr](http://www.flowersusa.com/amxmr) or call 1-800-873-6165 with promo code 3134 for flowers and gifts this Valentine's Day.

(Bonus ID 1687)

Offer valid through 12/31/05. Not valid at retail stores or in conjunction with any other offer from Flowers USA. To earn bonus points, you must be enrolled in the Membership Rewards program at the time of purchase and charge your purchase to an eligible, enrolled American Express<sup>®</sup> Card. Bonus points will be credited to your account within 10-12 weeks after charges appear on your billing statement. Bonus ID: 1687.

Continued on reverse

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.



**Earn TRIPLE Points from DiscountOfficeSupply.com - All Year!**

Now you can earn TRIPLE Membership Rewards® points every time you shop at DiscountOfficeSupply.com, your ultimate online source for everyday office essentials. Earn bonus points while you choose from our selection of over 40,000 items, from office basics to the latest in electronics like PDAs and digital cameras. Plus, orders over \$50 qualify for FREE shipping!

Offer valid through 12/31/05. Free shipping does not apply to orders under \$50 and excludes select oversized items and furniture selections. To earn bonus points, you must be enrolled in the Membership Rewards program at the time of purchase and charge your purchase to an eligible, enrolled American Express® Card. Bonus points will be credited to your account within 6-8 weeks of charges appearing on your billing statement. Bonus ID: 4852.

Start shopping, saving and earning TRIPLE points at [www.discountofficesupply.com](http://www.discountofficesupply.com) today--and EVERYDAY, ALL YEAR!

(Bonus ID 4852)



**New! Redeem Points for The Melting Pot Gift Cards!**

Now you can redeem points for Melting Pot gift cards. At The Melting Pot, fondue becomes a memorable four-course dining experience. Guests enjoy a choice of four flavorful fondue cooking styles and a variety of tasty entrees including lobster and sirloin, combined with special dipping sauces. The menu also includes creamy cheese fondues, fresh salads, fine wines and mouthwatering chocolate fondue desserts. To find one of our over 80 locations near you, visit [www.meltingpot.com](http://www.meltingpot.com).

To redeem for a \$50, \$100 or \$150 The Melting Pot gift card, visit [www.americanexpress.com/rewards](http://www.americanexpress.com/rewards) or call 1-800-AXP-EARN (297-3276).

(MR Message 7324)



**Telecharge.com Is Your Direct Connection to the Box Office**

Redeem Membership Rewards® points for fantastic shows on Broadway, Off-Broadway, and beyond--online or by phone. Search for your favorite shows, get exact seat locations, and purchase tickets 24 hours a day. So treat yourself to a show!

Visit [www.telecharge.com](http://www.telecharge.com) or call 1-800-762-7666 today.

(MR Message 4327)



**Enjoy Great Rates with Enterprise Rent A Car®**

Redeem now for an Enterprise rental car certificate, and enjoy great cars, great savings and free pick up\* at more than 5,400 airport and neighborhood locations. Call 1-866-875-0459 for reservations, and mention customer code AMXMRP. Choose a \$50, \$75, \$100, \$200 or \$300 rewards toward your next rental with Enterprise.

To review these rewards and redeem points, visit [www.americanexpress.com/rewards](http://www.americanexpress.com/rewards) or call 1-800-AXP-EARN (297-3276).

(MR Message 6167)

\*Pick-up and drop-off service is subject to geographic and other restrictions. Normal rental qualifications and restrictions apply. Enterprise Reward certificate terms and conditions apply.

Offers are made only to Cardmembers who meet certain qualifying criteria. By responding you will be disclosing to the merchant that you meet these criteria.

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER BANK: BRANCH BNKG AND TRUST COMPANY  
AMOUNT: \$ 115.00

CHECK# : 1842  
TRACE# : 200410061038772  
PROC DATE: 10/06/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
115.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: Y  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 10/06/2004  
BOOK#: 002353 AUX CHECK#:  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: JPMORGAN CHASE BANK, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

ABA#: [REDACTED] DDA#: [REDACTED] CHECK# : 1826  
CUSTOMER BANK: BRANCH BNKG AND TRUST COMPANY TRACE# : 200409081002793  
AMOUNT: \$ 117.00 PROC DATE: 09/08/2004

ACCOUNT NUMBERS POSTED POSTED AMOUNT  
[REDACTED] 117.00

PRESENTMENT STATUS: PAID PRESENTMENT DATE: 09/08/2004  
PRESENT SEQ#: 0000 ACH: Y BOOK#: 000070 AUX CHECK#:  
CAPTURE CENTER : SROC PAYMENT TYPE : PAPER  
ORIGINAL ABA# : [REDACTED] ORIGINAL DDA#: [REDACTED]

RETURN REASON : RETURN SEQ# : 0000  
DEPOSITORY BANK: JPMORGAN CHASE BANK, NA RETURN DATE :  
MAKER NAME : DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

QEBRD

REPOSITORY DETAILED RESULTS

S-GCSA-10 06/20/07

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER BANK: BRANCH BNKG AND TRUST COMPANY  
AMOUNT: \$ 118.00

CHECK# : 1812  
TRACE# : 200408141043710  
PROC DATE: 08/14/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
118.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: Y  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 08/14/2004  
BOOK#: 000454 AUX CHECK#:  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: JPMORGAN CHASE BANK, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

QEBRD

REPOSITORY DETAILED RESULTS

S-GCSA-10 06/20/07

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER BANK: BRANCH BNKG AND TRUST COMPANY  
AMOUNT: \$ 120.00

CHECK# : 0000  
TRACE# : 200407141148256  
PROC DATE: 07/14/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
120.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: N  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 07/14/2004  
BOOK#: 008231 AUX CHECK#: 1191  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: BANK OF AMERICA, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

QE BRD

REPOSITORY DETAILED RESULTS

S-GCSA-10 06/20/07

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER' BANK: BRANCH BNKG AND TRUST COMPANY  
AMOUNT: \$ 250.00

CHECK# : 0000  
TRACE# : 200406021004151  
PROC DATE: 06/02/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
250.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: N  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 06/02/2004  
BOOK#: 008007 AUX CHECK#: 1131  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: BANK OF AMERICA, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER BANK: BRANCH BNKG AND TRUST COMPANY  
AMOUNT: \$ 250.00

CHECK# : 0000  
TRACE# : 200405051173467  
PROC DATE: 05/05/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
250.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: N  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 05/05/2004  
BOOK#: 008163 AUX CHECK#: 1090  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: BANK OF AMERICA, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

QEBRD

REPOSITORY DETAILED RESULTS

S-GCSA-10 06/20/07

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER BANK: BRANCH BNKG AND TRUST COMPANY  
AMOUNT: \$ 200.00

CHECK# : 0000  
TRACE# : 200404081162569  
PROC DATE: 04/08/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
200.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: N  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 04/08/2004  
BOOK#: 008135 AUX CHECK#: 1051  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: BANK OF AMERICA, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

QEBRD

REPOSITORY DETAILED RESULTS

S-GCSA-10 06/20/07

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER BANK: BRANCH BNKG AND TRUST COMPANY  
AMOUNT: \$ 200.00

CHECK# : 0000  
TRACE# : 200403105844071  
PROC DATE: 03/10/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
200.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: N  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 03/10/2004  
BOOK#: 008165 AUX CHECK#: 1004  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: BANK OF AMERICA, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN

QEBRD

REPOSITORY DETAILED RESULTS

S-GCSA-10 06/20/07

ABA#: [REDACTED] DDA#: [REDACTED]  
CUSTOMER BANK: EAGLEBANK  
AMOUNT: \$ 200.00

CHECK# : 0000  
TRACE# : 200402046615163  
PROC DATE: 02/04/2004

ACCOUNT NUMBERS POSTED

POSTED AMOUNT  
200.00

PRESENTMENT STATUS: PAID  
PRESENT SEQ#: 0000 ACH: N  
CAPTURE CENTER : SROC  
ORIGINAL ABA# : [REDACTED]

PRESENTMENT DATE: 02/04/2004  
BOOK#: 008293 AUX CHECK#: 1657  
PAYMENT TYPE : PAPER  
ORIGINAL DDA#: [REDACTED]

RETURN REASON :  
DEPOSITORY BANK: BANK OF AMERICA, NA  
MAKER NAME :

RETURN SEQ# : 0000  
RETURN DATE :  
DEROG :

REQUEST QUALITY CONTROL DATA  
PFK: 4-QEBRS 5-QEBRR 7-QEBRM 10-SCROLL UP 11-SCROLL DOWN