

**Sent:** Thursday, November 3, 2011 8:46:17 PM  
**From:** [REDACTED]  
**To:** "jeeproject@yahoo.com" <jeeproject@yahoo.com>  
**Subject:** Your Amazon.com order (#104-8587652-5027441): your approval required

Hello,

We're writing about the order you placed on October 05 2011 (Order# 104-8587652-5027441). Unfortunately, we are unable to ship the item(s) as soon as we expected and need to provide you with a new estimate of when the item(s) may be delivered:

Raul Hilberg "The Destruction of the European Jews"  
Estimated arrival date: December 19 2011

If you still want us to ship the delayed items when they do become available (though they may arrive later than expected) please visit this address to approve the delay:

<http://www.amazon.com/gp/css/summary/edit.html/?useCase=approve&orderId=104-8587652-5027441>

If you do not approve this delay by December 03 2011, we will cancel the item. However, if the item becomes available before that date, we will automatically ship it to you. If the option to approve a delay is not available from this link, that means there has been a change in your order and approval is no longer necessary.

If there are other items in your order, they'll be shipped according to the delivery estimates listed in the order details in "Your Account" ([www.amazon.com/your-account](http://www.amazon.com/your-account)).

By approving the new delivery estimate, you are letting us know that you still want the item(s) though they may arrive later than expected. If there are other items in your order, they will ship according to the delivery estimates listed in the order details in "Your Account" (<http://www.amazon.com/your-account>).

We apologize for the inconvenience caused by this delay.

Please consider the following similar items, which may be available sooner:

- You can purchase a different version of the original item:

"The Destruction of the European Jews, 3 Volume Set (Third Edition)" [hardcover]  
[http://www.amazon.com/gp/product/0300095570/ref=fxm\\_em\\_sub\\_o](http://www.amazon.com/gp/product/0300095570/ref=fxm_em_sub_o)

Differences between your original item and our recommendations are typically minor but some things, such as the item's cost, may be different.

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#### WHY WAS MY ORDER DELAYED?

While we do our best to adhere to our delivery estimates, our inventory is constantly changing based on information we receive directly from our suppliers. Occasionally, unexpected fluctuations in supply, delays during shipping, or changes in release dates for new products will add time to our original delivery estimate.

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#### WHAT IF I WANT TO CHANGE OR CANCEL MY ORDER?

If your order hasn't entered the shipping process, you can change or cancel it in Your Account:

<https://www.amazon.com/your-account>

If the order is "shipping soon" or "completed", you won't be able to make any changes as it's on the way out the door; we apologize for any inconvenience.

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**WHAT IF AN ITEM HAS SHIPPED AND I NO LONGER WANT IT?**

If your shipment arrives too late, you may either refuse delivery or return it to us for a refund. For returns instructions, please visit our Returns Center at [www.amazon.com/returns](http://www.amazon.com/returns).

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**HOW DO I CONTACT YOU ABOUT MY ORDER?**

If you have more questions about this order, you can e-mail or phone Customer Service by clicking the "Contact Us" button on the right side of any Help page ([www.amazon.com/help](http://www.amazon.com/help)).

Sincerely,

Customer Service Department

<http://www.amazon.com>

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Check your order and more: <http://www.amazon.com/your-account>

Please note: This e-mail was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.