

**From:** Richard Kahn [REDACTED]  
**Subject:** Lutron Cover plates - 71st street  
**Sent:** Wednesday, January 20, 2016 12:29:13 AM  
**To:** Jeffrey Epstein <jeevacation@gmail.com>  
[IMG\\_1957.JPG](#)  
[IMG\\_1959.JPG](#)  
[IMG\\_1961.JPG](#)  
[IMG\\_1962.JPG](#)  
[IMG\\_1964.JPG](#)  
[IMG\\_1965.JPG](#)  
[IMG\\_1966.JPG](#)

Please advise if al addressed your concerns or if there is anything else you would like resolved.  
Thank you.

Sent from my iPhone

Begin forwarded message:

**From:** Al Buonanno [REDACTED]  
**Date:** January 19, 2016 at 7:09:37 PM EST  
**To:** "Richard Kahn [REDACTED]" "Merwin  
Dela Cruz [REDACTED]"  
**Cc:** Donna Taylor [REDACTED], Jasper Siegal  
[REDACTED], Nairobi Munoz [REDACTED]  
**Subject:** Cover plates

Hello Rich,

Attached are photos from today's visit. The first four photos are from the Sitting Room. This is the location where Lutron made an error with the brass cover plate. The cover plates they made were too small. I have been in contact with the custom quote department and they will be remaking the plate. They have asked for photos of the location to help them understand the opening dimensions and the build requirement.

They will manufacture a three gang plate with the center opening solid brass. This was essentially what was there before. I have forwarded these photos to Lutron custom quotes and have a conference call scheduled with them on Friday. At that point I will get a specific time horizon. In the meantime I have ordered a black plastic plate as a temporary solution.

The additional photos are the Dressing Room entrance from the Master Bath, Massage Room entrance, and the Dressing Room entrance from the master hall. These locations had almond colored keypads and plastic cover plates. We can reorder the engravings in black and order additional brass cover plates. This will take about 30 days. Please let me know if this is requested and I will have the custom quotes department order these along with the sitting room plates.

I apologize for these issues and for the delay in getting to a resolution. Between the holidays and personnel at Lutron on vacation we are just getting to the bottom of the Siting Room plate issue. I certainly was not going to accept any cost to us for their mistake. Thank you for your understanding.

Regards,  
Al

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