
From: Gregory Riches <[REDACTED]>
Sent: Sunday, April 26, 2015 5:34 PM
To: Richard Kahn; Jeffrey Epstein
Subject: Re: Artefacto's mess

As I expect the deliveries from Artefacto were a chaotic mess that built to the disaster that Friday was. We started the deliveries on Wednesday in 2G with a miss marked pair of night tables that were already delivered back in January. Penn's pair of workers were great at moving Jen's old furniture out as the new pieces were coming in but we had to empty everything.

The delivery company sent 4 men this time so they were able to do two apartments at once which was 3M and I ran between floors to inspect everything before it entered the apartments.

We seemed to be off to a good start until the two teams began to struggle with putting the beds together with multiple pieces and no experience in being able to do it. They took 3 hours each and they wound up slightly damaging the one in 2G. There also was slight damage to the frame of the artwork delivered because the corner cardboard protectors had staples facing the finish!

We did not open her living room rug because her damaged floor had not been fixed and it smells of mold so I didn't want to put a new rug on top of that. Meanwhile I had Tessa and Leo coordinating with me and Penn's guys to get ahead of the Artefacto guys by moving the chairs from 8H up to 11J and this is through a construction site because they started the kitchen renovation against my recommendation to wait until after these deliveries. We also moved all of the Crate and Barrel deliveries that were in 11J while Karyna's parents were staying there into 11B so they could be distributed which Tessa started to do.

Thursday we picked up with the 8th floor apartment A was fine with no one there and it went pretty smoothly because we had moved out most of what needed to be the day before. The beds still proved to slow up the progress considerably as did the freight elevator because the tenants use it as much as the contractors.

Apartment H was a different story with demolition and dust happening which I put a stop to but also having to move the refrigerator out of the hall so we could get to the bedroom!

Karyna and I spoke about [REDACTED] getting her mirror dresser which was the plan.

Meanwhile the deliveries now started on the 10th floor in unit B which we had already emptied prior and I am now running between two floors to inspect and direct. We had to move her existing sofa out and when they brought the new sectional in it was a miss match set of a right handed sofa and a right handed chaise, the continuation of a pattern of pieces being mislabeled.

I had them move the chaise to 10 N which was getting the same sectional but reversed.

Unit F was another struggle. The old furniture from the January delivery was still there even though Sue knew we were coming and apparently Jen was taking the sofa but that did not happen so I had Penn's guys move it to 7j along with all the other old furniture. She did not want the coffee table or media unit that everyone had seen from the beginning and were custom orders so they could not be returned.

As Friday began I thought we had at least turned a corner, I was sadly mistaken.

The beds continued to slow them up and Penn decided to install Julia's new shower door on the same day. She also decided not to want the carpet for her living room so we put the bedroom carpet there. Then they opened the crate for her console and it had a major imperfection that neither of us would accept so it went back. They opened up another dresser and it had the same problems that the ones delivered in January had so I sent that back. Then Room & Board showed up with their curbside delivery and because of intense traffic we had to accept on the corner of 67th and 2nd! This is when I received a call from Rich that Jeffrey was not happy with the coffee tables which everyone had seen and approved from the beginning of the order.

I carried on and had Penn's guys put the boxes up on 11 so I could check them in only to discover that all 8 boxes had the same manifest on them that said they were all for 11j!

I had them put in 11B to be sorted out on Monday.

Meanwhile they have finally found the missing sofa for 10 N but not the correct chaise for 8h... They finally get the beds together a little faster and then Sleepy's showed up to deliver the mattress. I tried to put them off but could not because we had purchased them back at the beginning of February and could not postpone the delivery yet again. This went fine but it was chaotic because not all the beds were together so multiple crews were coming and going at once. Then as they start to unpack things on 11 everything went wrong. One of the coffee table bases was smashed, one of the media units had a severely broken corner, one of the Spin dining tables looked like it had been used and again the works frame had staples on the finish side all of which I sent back. Yesterday I called Artefacto, Rosana would not speak to me because she was not feeling well and Eduardo is on vacation so I spoke to Carolina and told her all of what happened and what is being returned. The supervisor from the delivery company has all of the pictures because his camera took better pictures in the hallways. She said that the shipping manager said she inspected everything personally before it left and I assured her that that had to be a lie. Now we are supposed to pick up where we left off on Friday and finish tomorrow. I sincerely hope so.

Gregory

Sent from my iPad

> On Apr 24, 2015, at 5:10 PM, Richard Kahn <[REDACTED]> wrote:=>
> can you please provide a written summary and send to jee and i regarding delivery at 301 over past 3 days
> please include open items, sleepys, room and board, photos etc
> in addition girls insist that you choose glass tables so i would explain that as well
> thank you

>
> Richard Kahn
> HBRK Associates Inc.
> 575 Lexington Avenue 4th Floor
> New York, NY 10022
> tel 212-971-1306
> fax 646-350-0954
> cell [REDACTED]

>
>
>
>
<?xml version="0" encoding="TF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="0">
<dict>
 <key>date-last-viewed</key>
 <integer>0</integer>
 <key>date-received</key>
 <integer>1430069635</integer>
 <key>flags</key>
 <integer>8590195713</integer>
 <key>gmail-label-ids</key>
 <array>
 <integer>22</integer>
 <integer>2</integer>
 </array>
 <key>remote-id</key>
 <string>501957</string>
</dict>

</plist>