
From: Jermaine Ruan [REDACTED]
Sent: Friday, May 31, 2013 10:17 PM
To: Jeffrey Epstein
Cc: LSJ Roy Hodge; 'Stephanie Hodges'
Subject: Internet update

Hi JE,

This service issue is increasing. I approached BroadBand VI to scale up the power to the radio. If this does not work, we should have them replace it with a stronger one. I also notice that the phones dropped out again (I checked the extender sys logs which monitor activity over the fiber). I would like to schedule someone like Danny or Bosco for an hour or so to check the equipment in the Cabrita Point fiber cabinet with Innovative who will be out there on Wednesday June 5th (I will try to get the date moved up once I can get a hold of Yvonne in the office tomorrow).

Reason being both the phones and ATT 'last mile' run thru Innovative and since both are giving problems, we want to make sure our extenders are not the cause. Remotely, I notice that they are running fine except both are running above 100 degrees F, but the flow is stable.

Regards

JRuan

From: Jeffrey Epstein [mailto:jeevacation@gmail.com]
Sent: Friday, May 31, 2013 4:52 PM
To: Roy Hodges; Jermaine Ruan
Subject:

internet goign on and off

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