From: Jermaine Ruan ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮

Sent: Thursday, April 7, 2016 12:03 AM

To: jeevacation@gmail.com

Subject: Fwd: AI server issue and status

Good evening boss

FYI:

From: Jermaine Ruan <▮▮▮▮▮▮▮▮▮▮▮▮ <mailto▮▮▮▮▮▮▮▮▮▮▮▮ >

Date: April 6, 2016 at 4=49:55 PM AST

To: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮ >, ▮▮▮▮▮▮▮▮▮▮▮

<mailto▮▮▮▮▮▮▮▮ >

Subject: AI server issue and status

Good evening ladies

FYI:

Please be advise that Amen one of the men workin= the special software for JE ran an update that crashed the network protoco=s on the new server and lost remote capability. (This issue is strictly do t= the update our end was and is still problem free.)

=br>Under Amen's instruction, I am working on bringing the remote acce=s back online. I spent the major of today on the server and possibly t=e same for tomorrow. (As long as Amen is able. We are in different time zon=s.) The server has been reconfigured from the the way Liston and I had it. I=don't recognize configuration, so I can't do standard problem solving metho=s. For now, I am acting as Amen hands and eyes until remote access is recon=ected.

Regards
Jruan

Sent from my iPhone

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