
From: brice gordon [REDACTED]
Sent: Monday, December 19, 2016 9:14 PM
To: jeffrey E.
Subject: Re: LSJ

Jeffrey

below is said with the upmost respect

When we left the Island in Feb 2013, from our understanding you have employed various Island Managers, Estate Managers and RK to oversea the running of LSJ. All competent people in there field, but none have worked.

The big question is why??

We can produce a list, but will be telling you exactly the same thing, outlining the same issues.

You have some great employees on LSJ, but you also have some that need to go as they undermine any management structure in place.

We know that is difficult to do but its very necessary for your happiness and the crews.

Let us know how you wish to proceed?

regards Brice

On Mon, Dec 19, 2016 at 1:50 PM, jeffrey E. <jeevacation@gmail.com> wrote:

the goal is right . we need to see if the execution can be made to work. can you make an extensive list. these things are helpful. did you send gen swithroom photo?

On Mon, Dec 19, 2016 at 12:46 PM, brice gordon [REDACTED] wrote:

Jeffrey

Attached photos of Transformer located outside the Pool Equipment Room Main Compound
The condition is obvious but the kicker is there was a spare on LSJ
I had it replaced just before the Sultan's visit, the old one probably has not been removed yet.

This is just one of the many issues that were discovered.

Examples:

Hot Water Circulating Pump - Cabana 1, found & Fixed, it had been unplugged for some time

Hot Water Circulating Pump - Kitchen, needs to be addressed

UV Water Treatment - Cabana 1, new unit ordered, again found unplugged/non operational

Master Bedroom Dehumidification and Air Purification Systems disconnected, these have been

replaced

Sea Water Strainer for Library A0AC System, had holes in it allowing debris to get to intake pumps,

this has been fixed

Landscape Lighting Total mess, some issues have been addressed.

All this comes under Preventive Maintenance, which clearly has not been done

On our first visit we saw disorganization and confusion on all levels, but being on site for a period of time and seeing the daily operation of the Islands we realized that within all departments organization and direction were the missing elements

At this point we have barely touched the surface, there is not even one area which does not need to be cleaned/organized e.g.: Generator Room/Switch Gear Room, if you have time have a look

There are multiple issues across the board in every department that need to be addressed. There is a need to find the balance between Projects and the Maintenance/Upkeep of your properties and at the end of the day you should be there to enjoy your properties and not be irritated by them

We believe our goal is to insure that your home is operating as efficiently and smoothly as possible, but if this is not what you want, then the move to the islands may not be the way to go

please advise if you still wish for us to relocate?

regards

Brice and Karen

[Redacted signature]

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please note

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Brice Gordon

