
From: Richard Kahn <[REDACTED]>
Sent: Friday, October 2, 2015 6:52 PM
To: jeffrey E.
Subject: Fwd: LSJ Punchlist with photos

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
tel: [REDACTED]
fax: [REDACTED]
cell: [REDACTED]

Begin forwarded message:

From: James Ce | personal genius <james@personalgenius.us <mailto:[REDACTED]>>
Subject: LSJ Punchlist
Date: October 2, 2015 at 2:51:22 PM -04
To: Richard Kahn <[REDACTED]>

So you know, it took less than 10 minutes on the phone with Daphne to resolve everything and get her up and running including links to photos inside of Excel. She sent me a couple test files and they're working perfectly.

While I've never been impressed with Jermaine's technical knowledge, knowing the difference between a "file link" and an "internet link" is rather fundamental. I would expect any technical windows user to immediately recognize a link starting with C:\ as a windows file link that wouldn't work outside of that specific computer.

And I'm not going to even mention his email to Jeffrey — other than to say that I'm rather peeved by it.

James Ce
your Personal Genius

• Certified Support Professional 10.6
<http://personalgenius.us>

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