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Email: allan@wilsonyachtmanagement.com

Web: www.wilsonyachtmanagement.com <http://www.wilsonyachtmanagement.com/>

<image001.jpg>

UK Office | 16/18a Hull Road | Hessle | East Yorkshire | HU13 =AH

USA Office | 2019 SW 20 Street | Suite 105 | Fort =auderdale | Florida 3331

<image002.png> <https://twitter.com/wymnews> <image003.png> <image004.png>

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From: Allan Wilson

Sent: 19 =ecember 2016 13:50

To: 'Myla Trestiza' <[REDACTED]>; =hilip bake <[REDACTED]>

Cc: <[REDACTED]>

Subject: FW: Te Manu - Myla Trestiza = 16/237

Hi Myla

Please see below email from the =nsurance company regarding the claim and payment for the treatment you =eceived in order for the insurance to pay the outstanding invoice =irect please read the email and complete the attached form as requested =

Many =hanks

Best Regards

Allan Wilson

Wilson Yacht =anagement &nbs=; &n=sp;
&nb=p; = &=bsp;

UK Office

Tel: +44 (0)1482 648322

Fax: +44 (0)1482 648277

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Gsm: +44 (0)7802 684438

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<image007.jpg>

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From: Clementine Kingstone [REDACTED]
Sent: 14 December 2016 19:09
To: Allan Wilson <Allan@wilsonyachtmanagement.com>
Cc: Burr Taylor <btaylor@sturgetaylor.com <mailto:btaylor@sturgetaylor.com> >
Subject: RE: Te Manu - Myla Trestiza - 16/237

Dear Allan

Following on from my email below, I have now received confirmation from CEGA that the Makati Medical Centre is chasing for payment of an outstanding invoice totalling PHP 121,972.73. I understand that the clinic are now chasing frequently for payment and therefore insurers are being pressed for settlement as soon as possible. I understand that Myla has herself incurred some expenses directly and also covered some costs incurred at his clinic, but the majority of the treatment costs at this clinic remain unpaid.

I understand from CEGA that there is mention of treatment within the outstanding invoice for a condition which is possibly not related to the subject matter of this claim. CEGA have been trying to obtain further information from Myla directly to assess cover for this additional treatment but regrettably, I understand that information has not been forthcoming. Unless Myla can provide the additional information to CEGA that is requested, it is likely that the costs associated for his additional condition, totalling PHP 7,245.00 will not be able to be considered by insurers and will therefore be for the Insured's / Myla's account.

With this in mind, if the Insured would like the outstanding clinic costs to be settled directly by Insurers as part of this claim, I would be most grateful if you could please urgently arrange for the insured to complete and return the attached claim form. Unfortunately, underwriters cannot process any settlement under the policy until a completed claim form has been received. I would also be most grateful if Myla could please respond to CEGA with the additional information requested by them so that the secondary treatment can be assessed.

If Myla / the Insured have incurred additional medical expenses that they would like to submit for consideration, I look forward to receiving copies of the expenses including the original invoices detailing the treatment in question, in due course. Please note that the claim will be subject to the policy excess of the first USD 200.00.

Conversely, if the Insured no longer wish to pursue this matter as a claim under the policy, please advise and I can arrange for the outstanding clinic invoice to be forwarded for the Insured to settle directly.

I trust that you find this to be in order and await your advice as to how you wish to proceed.

Kind regards

Clem

Clementine Kingstone ACII
Claims Handler
Sturge-Taylor & Associates Ltd
Notebeme House, 84 High St, Southampton, SO14 2NT, United Kingdom
Tel [REDACTED]

<image011.jpg>

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We have produced a simple guide to help you through some of the changes within the Insurance Act which, if not attached to this email it is available on request. If you would like further information please contact us and we will endeavour to help.

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From: Clementine Kingstone
Sent: 07 =ecember 2016 16:53
To: 'Allan Wilson' <Allan@wilsonyachtmanagement.com>
Cc: Burr =aylor <btaylor@sturgetaylor.com <mailto:btaylor@sturgetaylor.com> >
Subject: RE: Te Manu - Myla Trestiza = 16/237

Dear Allan

I hope =hat you are well.

I refer =o the above claim and note that we have not yet received the completed =claim form and supporting expenses that the Insured wish to submit for =consideration. I would therefore be most grateful if you could please =rrange for the attached claim form to be completed and returned as soon =s practicable, along with any supporting receipted accounts =ncurred.

I understand that the treating hospital in the Philippines is =hasing for payment of an outstanding invoice for treatment which we are =urrently looking into with CEGA and will revert with further details as =oon as practicable. If the invoice is correctly outstanding and the =nsured would like this invoice to be settled directly be insurers, then =nderwriters will require sight of the completed claim form before any =ayment can be arranged.

I now look forward to hearing from you.

Kind =egards

Clem

Clementine Kingstone ACII
Claims Handler
Sturge=Taylor & Associates Ltd
Notebeme =ouse, 84 High St, Southampton, SO14 2NT, United Kingdom
Tel = [REDACTED]
Fax + 44 2380 051381

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From: Clementine Kingstone
Sent: 26 October 2016 15:47
To: Allan Wilson <Allan@wilsonyachtmanagement.com>
Cc: Burr Taylor <btaylor@sturgetaylor.com <mailto:btaylor@sturgetaylor.com> >
Subject: RE: Te Manu - Myla Trestiza - 16/237

Dear Allan

I refer to my emails below and look forward to receiving the supporting claims documentation in due course in order that I can proceed towards finalising this claim.

Kind regards

Clem

Clementine Kingstone ACII
Claims Handler
Sturge-Taylor & Associates Ltd
Notebeme House, 84 High St, Southampton, SO14 2NT, United Kingdom
Tel = 44 2380 213868
Fax + 44 2380 051381

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From: Clementine Kingstone
Sent: 12 October 2016 09:31
To: 'Allan Wilson' <Allan@wilsonyachtmanagement.com>
Cc: Burr Taylor <btaylor@sturgetaylor.com <mailto:btaylor@sturgetaylor.com> >
Subject: RE: Te Manu - Myla Trestiza = 16/237

Dear Allan

I refer to your email of 16th September 2016 below and look forward to receiving the supporting claims documentation in due course.

Kind regards

Clem

Clementine Kingstone ACII
Claims Handler
Sturge Taylor & Associates Ltd
Notebeme House, 84 High St, Southampton, SO14 2NT, United Kingdom
Tel = 44 2380 213868
Fax + 44 2380 051381

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From: Clementine Kingstone [mailto:ckingstone@sturgetaylor.com]

Sent: 15 September 2016 17:01

To: Allan Wilson <Allan@wilsonyachtmanagement.com>

Cc: Burr Taylor [REDACTED]

Subject: Te Manu - Myla Trestiza - 6/237

Dear Allan

I refer to the above claim and understand from Underwriters medical assistance company, CEGA that Myla resumed her duties on 23rd July 2016.

I therefore look forward to receiving the completed claim form, supporting documentation and any costs incurred by the Insured, in order that I can proceed towards finalising this claim with insurers on the Insured's behalf.

Kind regards

Clem

Clementine Kingstone ACII

Claims Handler

Sturgetaylor & Associates Ltd

Notebeme House, 84 High St, Southampton, SO14 2NT, United Kingdom

Tel = [REDACTED]

Fax + 44 2380 051381

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