
From: Allan Wilson <[REDACTED]>
Sent: Thursday, August 25, 2016 1:51 PM
To: 'Myla Trestiza'
Cc: [REDACTED]; philip baker; Admin
Subject: RE: Assistance Correspondence (# ClaimNo 20550482 #) - 16/237

Hi Myla

I know you are on charter but can you chase up getting the completed form back as it is holding back the insurance claim

Best Regards

Allan Wilson

Wilson Yacht Management

UK Office

Tel: [REDACTED]
Fax: [REDACTED]
E Fax [REDACTED]
Gsm: [REDACTED]

USA Office

Tel: [REDACTED]
E fax [REDACTED]
USA Cell [REDACTED]

Email: [REDACTED]

Web: www.wilsonyachtmanagement.com <<http://www.wilsonyachtmanagement.com/>>

UK Office | 16/18a Hull Road | Hessle | East Yorkshire | HU13 0AH USA Office | 2019 SW 20 Street | Suite 105 | Fort Lauderdale | Florida 3331

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<<https://www.linkedin.com/pub/allan-wilson/39/67/794>>

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From: Myla Trestiza [mailto: [REDACTED]]
Sent: 16 August 2016 14:57
To: Allan Wilson < [REDACTED] >
Cc: captain@yachttemanu.com; philip baker <pabnz@hotmail.com>; Admin < [REDACTED] >
Subject: Re: Assistance Correspondence (# ClaimNo 20550482 #) - 16/237

Hi Allan,

Well received.. I will send or scan a copy to the Philippines for the doctor to complete asap and get it back to you as soon as i can.

Kind regards

Myla

Sent from my iPhone

On Aug 16, 2016, at 14:55, Allan Wilson < [REDACTED] >
<<mailto:Allan@wilsonyachtmanagement.com>> > wrote:

Hi Myla

Could you please arrange to have page 4 of the attached claim form completed by your doctor in the Philippines as soon as possible. Also please complete the rest of the form and sign where indicated

We need this to process the medical insurance for your recent operation, without the form we cannot claim back the cost plus your wages and flights etc.

This is urgent could you please complete as soon as possible

Best Regards

Allan Wilson

Wilson Yacht Management

UK Office

Tel:

Fax:

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E fax

USA Cel

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Web: www.wilsonyachtmanagement.com <<http://www.wilsonyachtmanagement.com/>>

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From: Clementine Kingstone [REDACTED]
Sent: 16 June 2016 14:29
To: Allan Wilson <[REDACTED]> mailto:[REDACTED]
Cc: Burr Taylor <[REDACTED]> <mailto:[REDACTED]>
Subject: RE: Assistance Correspondence (# ClaimNo 20550482 #) - 16/237

Dear Allan

Many thanks for your email below and update.

I understand from CEGA that Myla has now been admitted to hospital for the surgery, estimated at 100,000.00 PHP (approximately GBP 150.00) and CEGA are sending a guarantee of payment to the hospital for the procedure. I understand that Myla is expected to require 1 months rest period to recover post operatively. I therefore await further updates on Myla's recovery from CEGA in due course.

In the meantime, I would be most grateful if you could please arrange for the Insured to complete and return the attached Sturge medical claim form in due course, along with any additional supporting information / documentation that the Insured may have and including any medical expenses incurred.

As I mentioned in my email of 29th April 2016, the Insured are entitled to claim Temporary Total Disablement benefit (T.T.D or salary benefit) in respect of the time that Myla is medically certified as unfit to work, subject to receipt of supporting medical certification from a treating doctor confirming the period of disablement in question and less the policy excess of the first 7 days of disablement. With this in mind, if the Insured would like to submit a claim in this respect, I look forward to receive the supporting medical certification in due course along with formal confirmation of Myla's salary as of August 2015, (which is when I understand that she received her diagnosis) by way of a copy of her wage slip or relevant page of her contract of employment.

I trust that you find this to be in order and await your further advices in due course

Kind regards

Clem

Clementine Kingstone ACII

Claims Handler

Sturge Taylor & Associates Ltd

Notebeme House, 84 High St, Southampton, SO14 2NT, United Kingdom



<image005.jpg>

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REMINDER: Clients of Sturge Taylor have a duty of disclosure. If you are an Insured/Reinsured, you have a legal duty to provide complete, accurate and timely disclosure of all material facts to your Insurers/Reinsurers.

WARNING: Any breach of this duty may jeopardise the validity of your Insurance/Reinsurance.

If you have any concerns about the nature, extent or applicability of your duty, please contact us immediately

Registered Office: Sturge Taylor & Associates Ltd.,

Highfield Court, Tollgate, Chandlers Ford, Eastleigh, Hampshire SO14 3TY

Registered in England No. 3706480

Authorised and Regulated by the Financial Conduct Authority

www.sturgeyachts.com <<http://www.sturgeyachts.com/>>

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We operate anti-virus programmes but you must take full responsibility for virus checking

From: Allan Wilson [mailto: [REDACTED]]
Sent: 13 June 2016 16:23
To: Clementine Kingstone [REDACTED] >
Cc: Burr Taylor [REDACTED]
Subject: FW: Assistance Correspondence (# ClaimNo 20550482 #)

Hi Clem

See below correspondence with Cega things are progressing Myla is now back in the philippines

Best Regards

Allan Wilson

Wilson Yacht Management

UK Office

Tel: [REDACTED]
Fax: [REDACTED]
E Fax: [REDACTED]
Gsm: [REDACTED]

USA Office

Tel: [REDACTED]

E fax

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From: CEGAAssistance [mailto:]

Sent: 09 June 2016 19:02

To: Allan Wilson >; Admin

Subject: Assistance Correspondence (# ClaimNo 20550482 #)

Dear Mr Wilson,

RE: Claim Ref: STY 20550482

Please quote in all communications

In regards to Ms Trestiza, we just wanted to confirm if she is now in back in the Philippines and if she has family there that are looking after her.

Yours sincerely,

Paolo Borgatti | Technical Case Manager | CEGA Group Services Limited <<http://www.cegagroup.com/>>

E: [REDACTED] | T: [REDACTED] | F: [REDACTED]

Funtington Park, Cheesmans Lane, Funtington, Chichester, West Sussex, PO18 8UE, United Kingdom

IncidentId 554335 / ClaimNo 20550482

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