

To: Richard Kahn [REDACTED]
From: Jeffrey Epstein
Sent: Fri 6/1/2012 6:37:06 PM
Subject: Re: Bentley repairs

yes

On Fri, Jun 1, 2012 at 2:09 PM, Richard Kahn <[REDACTED]> wrote:

the original estimate of work before sales tax was 7,387.11
the best i was able to negotiate was a 700 discount
can i proceed with bentley repairs?

From: Tony Allen <[REDACTED]>
Date: June 1, 2012 2:04:39 PM EDT
To: Richard Kahn <[REDACTED]>
Subject: Re: Fwd:

You are welcome

The valve cover gaskets themselves is not very expensive, the task of getting to them is great. The entire top covers of the engine has to be removed both banks A and B. Then they must be clean and prep before adding any adhesive and or gaskets and reassemble.

Please let me know when I have your permission to proceed with any repairs.

Begin forwarded message:

From: Richard Kahn <[REDACTED]>
Date: June 1, 2012 1:55:31 PM EDT
To: Tony Allen <[REDACTED]>
Subject: Fwd: Fwd:

thank you for the additional discount
how much does a valve gasket cost to replace as it seems strange the part you are using costs 194 yet requires 2268 of labor
please advise

PLEASE NOTE EFFECTIVE JUNE 5TH MY CONTACT INFO WILL BE AS FOLLOWS:

Richard Kahn

tel [REDACTED]

fax [REDACTED]

cell [REDACTED]

Begin forwarded message:

From: Tony Allen <[REDACTED]>
Date: June 1, 2012 1:37:59 PM EDT
To: Richard Kahn <[REDACTED]>
Subject: Re: Fwd:

Mr. Kahn

While we appreciate Mr. Epstein's business, we don't practice discounting because we stay competitive with the market. We will accommodate a one time goodwill discount of \$700.00 towards today's repairs.

Please see the attachment for the breakdown of parts and labor.

On Fri, Jun 1, 2012 at 12:12 PM, Richard Kahn <[REDACTED]> wrote:

i am sorry but a 500 reduction is not acceptable
please have your parts director reprice and call me at [REDACTED]
in addition can you please break down your labor and parts costs
thank you

**PLEASE NOTE EFFECTIVE JUNE 5TH MY CONTACT
INFO WILL BE AS FOLLOWS:**

Richard Kahn

tel [REDACTED]

fax [REDACTED]

cell [REDACTED]

On Jun 1, 2012, at 11:41 AM, Tony Allen wrote:

Mr. Kahn good morning

I spoke to my service director and parts director on behalf of Mr. Epstein in regards to your request. I was able to save you \$500.00 off the total Invoice. Please keep in mind there may be some miscellaneous hardware during this kind of repairs. Will not have any drastic impact on your total but I wanted to note that.

I await your response to begin the repairs.

On Fri, Jun 1, 2012 at 10:01 AM, Richard Kahn <[REDACTED]> wrote:

please give me your best cash price so we can begin
work immediately
thank you

**PLEASE NOTE EFFECTIVE JUNE 5TH MY
CONTACT INFO WILL BE AS FOLLOWS:**

Richard Kahn

te [REDACTED]

fax [REDACTED]

cell [REDACTED]

On May 31, 2012, at 4:22 PM, Tony Allen wrote:

Hello Mr. Kahn

Please find the estimate for the
repairs to Mr. Epstein Bentley attached to
this email. Any questions please let me
know. Thanks

----- Forwarded message -----

From: <[REDACTED]>
Date: Thu, May 31, 2012 at 4:14 PM
Subject:
To: Tony Allen <[REDACTED]>

This E-mail was sent from "RNP1C94C3" (Aficio MP 2851).

Scan Date: 05.31.2012 16:14:03 (-0400)
Queries to: [REDACTED]

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Best regards,

Tony Allen
Service Professional
Manhattan Motorcars

[REDACTED]
<20120531161403287.tif>

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Best regards,

Tony Allen
Service Professional
Manhattan Motorcars



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Best regards,

Tony Allen
Service Professional
Manhattan Motorcars



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