

To: Jeffrey Enstein[jeevacation@gmail.com]
From: [REDACTED]
Sent: Thur 7/17/2014 2:45:58 PM
Subject: Re: Upgrade Ticket for [REDACTED]

I tried...The seats are under airport control...when [REDACTED] gets to the airport tonight she needs to go to the ticket counter and they will give her her biz seat (or she can go to one of the ticket machines)

On Jul 17, 2014, at 10:30 AM, jeffrey E. <jeevacation@gmail.com> wrote:

Try to hey first towv

On Thursday, July 17, 2014, jeffrey E. <jeevacation@gmail.com> wrote:

Yes upgrade

On Thursday, July 17, 2014, [REDACTED] > wrote:

To upgrade [REDACTED] ticket to business class would cost \$1656. We can not use Amex points to do this because the ticket is now controlled by Lot and we have to actually purchase the upgrade through Lot. (I was told We can pay your Amex bill with your points if you wanted) Please advise if you would like to upgrade [REDACTED] ticket to biz class.

On Jul 17, 2014, at 9:38 AM, jeffrey E. <jeevacation@gmail.com> wrote:

Get the cost to upgrade [REDACTED] toniteb

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please note

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