

**To:** jeevacation@gmail.com[jeevacation@gmail.com]  
**From:** "Amanda@BruceMoskowitz" <[REDACTED]>  
**Sent:** Wed 6/25/2014 2:57:53 PM  
**Subject:** Fwd: Sleep Study Question

Below is the information from Novasom regarding the sleep study equipment. Please let me know if you have any other questions or concerns.

Thanks!

*Amanda Martin, MSN, ARNP  
Dr. Bruce Moskowitz  
1411 N. Flagler Drive, Suite 7100  
West Palm Beach, FL 33401*

----- Forwarded message -----

**From:** Alida Holyoke <[REDACTED]>  
**Date:** Wed, Jun 25, 2014 at 10:28 AM  
**Subject:** RE: Sleep Study Question  
**To:** "Amanda@BruceMoskowitz" <[REDACTED]>  
**Cc:** Krissy Niendorf <[REDACTED]>

Amanda,

Good morning! As Krissy mentioned, I am also available to support you. Please feel free to email me any time, you can also call me at [REDACTED]

I do see that the device is arriving to Mr. Epstein on Friday June 27<sup>th</sup>. As Krissy said, if he calls [REDACTED] and speaks to someone in customer service, they can schedule UPS to pick up his device from anywhere, he can also drop the device off at any UPS drop box or store.

Please let me know if I can be of any more assistance and thank you!

Alida

Alida Holyoke, BSN

Practice Support Specialist

Novasom, Inc.

801 Cromwell Park Drive, Suite 108

Glen Burnie, Maryland 21061

[REDACTED]

Fax [REDACTED]

[REDACTED]

[www.novasom.com](http://www.novasom.com)

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**From:** Krissy Niendorf  
**Sent:** Tuesday, June 24, 2014 11:44 PM  
**To:** Amanda@BruceMoskowitz  
**Cc:** Alida Holyoke  
**Subject:** RE: Sleep Study Question

Hi Amanda,

No, he will receive a prepaid shipping label in the box that can be sent from any location. Our customer service reps can also coordinate the shipment of the device back to us. Your patient won't even have to call UPS. I will have Alida, my practice support partner in the corporate office, make sure everything is taken care of.

Alida, please see below and confirm. Thanks!

Yours in Sleep,

Krissy Niendorf

Territory Manager

Novasom, Inc.

801 Cromwell Park Drive, Suite 108

Glen Burnie, Maryland 21061

Phone: [REDACTED]

Fax: [REDACTED]  
[REDACTED]

[www.novasom.com](http://www.novasom.com)

Sent from my Galaxy S®III

----- Original message -----

From: "Amanda@BruceMoskowitz"

Date:06/24/2014 2:41 PM (GMT-05:00)

To: Krissy Niendorf

Subject: Sleep Study Question

Hey Krissy,

We have a patient that I ordered a sleep study for today (Jeffrey Epstein, DOB 1/20/53). He is leaving here (FL) on Friday, and although the test should get to him before then, he may have to return it somewhere else... is that okay? Do we need to do anything on our end to coordinate?

Thanks so much!

*Amanda Martin, MSN, ARNP*

*Dr. Bruce Moskowitz  
1411 N. Flagler Drive, Suite 7100  
West Palm Beach, FL 33401*

