

To: PHILIPPE LAZNOWSKI [REDACTED]
From: jeffrey E.
Sent: Fri 7/18/2014 1:51:44 PM
Subject: Re: Installation

can you help upgrade , the speeds?

On Fri, Jul 18, 2014 at 9:50 AM, PHILIPPE LAZNOWSKI
<[REDACTED]> wrote:

Just called my team on site.
Of course it is the last version or apple TV, but they can't make any software update until
your are logged in with your account.

Concerning the network we have tested all the solution.

When you are connected in WIFI with a computer you only have 3 Mb bandwidth (very poor)

When you are connected with a cable directly to the router you have 9 Mb. To be honest, i am
very surprised that your provider can't deliver better speed. In my opinion you should be able
to have at least 20 or 30 Mb. Maybe you should ask your provider if he can do better. Maybe
it is just a subscription thing.

So if you connect your apple TV in wifi, 3 Mb , terrible result when watching a movie

We have moved the airport in the AV cabinet, and connected the apple TV on the RJ45 port of
the airport. And then we have 9 Mb. (dont really understand why we have better results)

So it means that we don't have any loss, be have exactly the same result as directly on the
router. It means we can't do anything better.

It is not fantastical for watching an HD movie, but it works quite good (we tried with trailer, it
was ok)

So please try to watch a full movie, and tell me how it works.

In any case, if you can have better bandwidth from you provider, we should have better results
on the airport and on the apple TV.

Please let me know

Best regards

Philippe



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Le 18 juil. 2014 à 14:24, jeffrey E. <jeevacation@gmail.com> a écrit :

lets make sure its the latest one with the latest software updates. , do we need to change the router.?

On Fri, Jul 18, 2014 at 8:21 AM, PHILIPPE LAZNOWSKI

[REDACTED] wrote:

It is almost finished.

Maybe we'll have a few programming fine tuning to do later, but it works

Still on site right now.

yes there is an apple TV connected to the TV connected in WIFI since there is no network cable in the bedroom (maybe a little bit slow to download HD movies)

best regards

Philippe

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Le 18 juil. 2014 à 14:04, Richard Kahn <[REDACTED]> a écrit :

any update on completion?

jeffrey wanted to make sure that his master bedroom had an apple tv

please advise

thank you

Richard Kahn

HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022



On Jul 17, 2014, at 4:39 AM, PHILIPPE LAZNOWSKI

 wrote:

Dear Jeffrey,
We are currently installation your equipment and discover that most of you video sources are still analogical, and should really be updated for numerical sources .

We won't have enough analogical input on the receivers if we keep all those old sources.

- 1 - VHS, no more use of VHS tape, can we remove it ?
- 2 - DVD player, very old, i know that i already asked you the question, but investing so much for a new TV and keeping that old player is a non sens. If you don't want the expensive multi region dvd player, can we at least update it for a new model (non multi region)
- 3 - sky decoder : very old analogical, can you please ask your provider for a new model
- 4 - Numericalbe decoder : very old analogical, can you please ask your provider for a new model (since it is in france, we can handle this)

Thanks for your prompt feedback because we are already making the job

Thank you

Philippe

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