

To: Richard Kahn [REDACTED]
From: jeffrey E.
Sent: Wed 6/25/2014 4:59:20 PM
Subject: Re: James & PBI

yes

On Wed, Jun 25, 2014 at 12:46 PM, Richard Kahn <[REDACTED]> wrote:

i spoke with James this morning and he gave me an overview of last night calls with [REDACTED]

- 1) James does not believe this is a modem issue as he feels the network setup was not done properly
- 2) Red Flag that Base Station and Static IP per web site are not the same as they are off by 1 digit
- 3) Does not understand what cisco box is doing and is concerned that there are 3 separate networks in house (should be 1 or 2 max)
- 4) Your office is working on a relay which is poorly setup as it is fully dependent on kitchen being online

James has adjusted his schedule and can be in PBI on Friday June 27th (land 11:06am in PBI and depart that evening 7:46pm) to reconfigure system and troubleshoot any other matters
He also would like to update all new base stations (7) which i can order today from amazon and have at the house tomorrow

Costs are as follows:

James flat rate 12 hours x 120 =	1,440
Airfare	570
Equipment (a) via amazon	1,600
Taxi / Food / Misc	90
Total Costs	3,700

(a) Equipment = 7 base stations and 2 Powerline Adapters

Please advise

Richard Kahn
HBRK Associates Inc.



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please note

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