

**To:** jeffrey E.[jeevacation@gmail.com]  
**From:** Jermaine Ruan  
**Sent:** Fri 5/23/2014 9:51:52 PM  
**Subject:** RE:

I will check it for you on Monday and order the speaker if needed.

Regards

JRuan

**From:** jeffrey E. [mailto:jeevacation@gmail.com]  
**Sent:** Friday, May 23, 2014 5:07 PM  
**To:** Jermaine Ruan  
**Subject:** Re:

I got it to work , but the west speaker is too low or tweeter damages the entire sound of the speaker

On Fri, May 23, 2014 at 5:05 PM, Jermaine Ruan [REDACTED] wrote:

Good day boss,

No sir. When I tested it, the receiver turned itself off twice and removed itself from Airplay device list on the mac. I believe either the mac is sending bad packets, which is causing the receiver shut down or volume output 'protocols' is too high or set incorrectly on the mac and the receiver automatically shuts down as a safe guard (which is odd. The specs of the receiver states that it is more than adequate for the mac). I should have an answer by Monday. I have a friend that has a lower model receiver, but it has the airplay feature. I will be able to take a look at it on Sunday afternoon. I believe I can find a solution by cross referencing his setup with yours or at least be put on the right path.

Regards

JRuan

P.S.

I placed the ipad you asked to be reset on kitchen table next to your macbook.

**From:** jeffrey E. [mailto:[jeevacation@gmail.com](mailto:jeevacation@gmail.com)]  
**Sent:** Friday, May 23, 2014 4:20 PM  
**To:** Jermaine Ruan  
**Subject:**

did we get the five palms stereo to work  
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please note

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