

To: jeevacation@gmail.com[jeevacation@gmail.com]
From: Skype
Sent: Thur 2/6/2014 5:14:40 PM
Subject: Problem with your payment

Title: Skype

This is an automated email, please don't reply.

Hi jeffrey,

Problem with your payment

Unfortunately, your payment failed, but don't worry, we didn't deduct any money from your card.

Here are your order details:

Skype Name: jeevacation
Total amount: \$59.88
Transaction date: Feb 6, 2014
Order number: 798282402
Order status: Refused

Why was my payment refused?

Reasons for your card payment failing can be:

1. You entered the wrong details. Make sure you have the correct details and try again.
2. You didn't have enough money on your card. Make sure you have enough money before you try again.
3. You might be using an anonymous proxy or proxy server to access the internet, which we don't allow during the purchase process.
4. Skype is always doing its best to protect you from any kind of fraud. Sometimes this can cause perfectly legitimate purchases to be refused.

What can I do?

We recommend using another card or one of our other payment methods such as Skrill, one-

off bank transfer or retail vouchers. View the different [ways to pay](#) for Skype products.

Skype

[Lost Password](#) · [Account Settings](#) · [Help](#) · [Terms of Use](#) · [Privacy](#)

Getting help for Skype

While you cannot reply to this email, you can contact us through our [help section](#) for assistance.

You can also visit [our forums](#).

Protect Your Password

Skype staff will NEVER ask you for your password via email. The only places you are asked for your password are when you sign in to Skype or on our website if you want to buy something or check your account. You will always sign in via a secure connection, and we ask you to ensure that the address in your browser begins exactly like this <https://secure.skype.com> It should also show a little padlock symbol to indicate the secure connection.

Be alert to emails that request account information or urgent action. Be cautious of websites with irregular addresses or those that offer unofficial Skype downloads. Security updates and product upgrades are made available at www.skype.com or using the client's upgrade function.

© 2003-2013 Skype and/or Microsoft. The Skype name, associated trademarks and logos and the "S" logo are trademarks of Skype or related entities.

Skype Communications S.a.r.l. 23-29 Rives de Clausen, L-2165 Luxembourg.