

To: Jeffrey Epstein[jeevacation@gmail.com]; Ivjet [REDACTED]; Richard Kahn [REDACTED]
From: Eric Roth
Sent: Tue 12/10/2013 8:56:43 PM
Subject: RE:
[image004.jpg](#)
[image005.jpg](#)
[image006.jpg](#)
[image007.jpg](#)
[image008.jpg](#)
[image009.jpg](#)

Jeffrey,

We are working with our vendors, e-mailing and calling. We have expressed the urgency to bring definition.

Below is the reply from our e-mail of yesterday. We sent photo's. we are pro-actively communicating. We ordered retaining rings for the air gaspers - this was an exchange of about 6 or 7 e-mails just for retaining rings and this is the number one vendor of air gaspers world wide and who supply Gulfstream for new G550 aircraft. I am pushing our vendors.

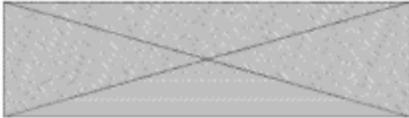
Sent: Monday, December 09, 2013 5:24 PM
To: 'Jay Massar'
Subject: RE: GIV, s/n 1085 shades

Good afternoon Jay

We are looking into this as they are all new shades, but our questions at this time are, are the wrinkled shades all on one side of the aircraft , do you know how many ? and where is the plane located.? We have never seen anything like this on replacement shades, this is usually what you see after a few years and that is why they get replaced.

Hopefully I will be able to get back to you tomorrow

ERIC H. ROTH | PRESIDENT



2221 Smithtown Avenue, Long Island MacArthur Airport, Ronkonkoma, New York 11779

From: Jeffrey Epstein [mailto:jeevacation@gmail.com]

Sent: Tuesday, December 10, 2013 3:44 PM

To: Eric Roth; Ivjet; Richard Kahn

Subject: Re:

you were going to give me options for entertainment, three times already, so far nothing with prices and or schedules. . please provide today. it should not be larrys responsibility we paid 50k for the system that is faulty, . please call the shade man place again, telling me we called but have not heard back is silly.

On Tue, Dec 10, 2013 at 3:35 PM, Eric Roth <[REDACTED]> wrote:

December 9, 2013

Gulfstream IV, Serial No. 1085, Registration No. N212JE

Air Gaspers -

EFTA_R1_00406478
EFTA01944862

Squawk: Cabin area air gaspers do not seat 100% and the pressure causes a “hissing sound”.

Status: Larry has procured gaspers and plenums. We noticed that they did not come with the wire clamps, so we will have to order them for you. We shipped one gasper overnight to Larry for delivery on 12/10 so that he may show it to you to identify if you want them plated or not.

Est. Time Required: Metal plating will take approximately 10 – 12 days. Once gaspers are ready for installation, IJI will require 3 -4 days to trim escutcheons and install the gaspers.

Upwash Lighting-

Squawk: Various light fixtures are intermittent.

Status: Each light bulb and associated power supply ballast will need to be tested. IJI recommends replacing the light bulbs as a means of testing and perhaps more importantly to have even coloration throughout the cabin.

Est. Time Required: IJI will require 1 – 2 days to troubleshoot. Dependent upon finding, it may take 1 – 3 days to correct.

R/H #2 VIP Master Switch Panel-

Squawk: Client would like to have the R/H #2 master switch panel reworked by manufacturer to have it reprogrammed to control the shades “ALL UP” and “ALL DOWN”.

Status: The switch panel was going to be removed at Gulfstream and sent to the manufacturer for a return on the 20th and I found out today that this is not going to happen.

Est. Time Required: Manufacturer has stated they will “commit” to a two (2) week turn around to reprogram the panel and replace a few internal parts.

Window Shades-

Squawk: Pleated window shade material within the window panel assemblies in the main cabin are “wrinkled” at the pleats.

Status: We sent an e-mail with photo’s and waiting for vendors response including downtime required.

Est. Time Required: Waiting on vendor.

Table Lid-

Squawk: Client would like to route the inboard vertical surface to provide an easier opening of lid.

Status: IJI has identified ½ moon shape and rectangular shape. Need JE decision..

Est. Time Required: Route and paint to coordinate – 2 days.

Maintenance Runner-

Squawk: Need to fabricate vinyl maintenance runner.

Status: Waiting on color choice by JE.

Est. Time Required: 2 days after receipt of material (material should be in stock).

Fwd Cabin Monitor-

Squawk: Fwd cabin monitor is faulty.

Status: Sent monitor to manufacturer for warranty. Replaced with temporary monitor which has been determined by Gulfstream Savannah to also be faulty. Informed manufacturer that client is very unhappy with this model and that he would like to move away from this model and replace it with a HD monitor.

Est. Time Required: Waiting on reply from manufacturer to see if they will accept the return and provide a credit towards a new HD monitor.

Entertainment System -

Squawk: JE wants to upgrade system.

Status: Larry is testing the Bose system to see if JE likes it.

Est. Time Required: Once JE has identified that he would like to move in this direction, we will prepare a quote including cost and time required.

ERIC H. ROTH | PRESIDENT



2221 Smithtown Avenue, Long Island MacArthur Airport, Ronkonkoma, New York 11779

From: Jeffrey Epstein [mailto:jeevacation@gmail.com]
Sent: Tuesday, December 10, 2013 3:37 PM
To: Eric Roth; Ivjet; Richard Kahn
Subject:

you told me i would receive a detailed scedule either late yesterday or this morning, both have past

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