

**To:** jeevacation@gmail.com[jeevacation@gmail.com]  
**From:** Donna Sheehan  
**Sent:** Thur 10/31/2013 2:12:37 PM  
**Subject:** Apology

Mr. Epstein,

First of all, I would like to thank you for the opportunity you've given to Mark and for letting us stay at your apartment. I would like to sincerely apologize for the incident with the doorman, Mike, the other night. I've had a great experience with all of them to date. Unfortunately, not having met Mike before he did not know me and would not let me enter the building as I was returning from a married couples' Halloween get together right across the street who I just met.

He asked for verification, and I told him that I didn't know how as Mark was out of town. I indicated to him what unit I lived in, but he would not let me pass by regardless of what I said. I became very anxious with no other place to go and became very upset with him. I'm planning on talking to Mike and apologize to him in person and I apologize for bringing any embarrassment to you. Please note I had a couple of glasses of wine but I was not drunk. I was just very frightened and very upset with no other place to go. I do not know why Mike thought I was there, but he did not believe anything I said. Thank you.

Sincerely,

Donna