

**To:** Epstein Jeffrey[jeevacation@gmail.com]  
**From:** Lesley Groff  
**Sent:** Mon 7/29/2013 3:45:20 PM  
**Subject:** Ticket for Ed Boyden on HOLD  
[Airmail.pdf](#)

I wanted to check on tickets for Ed and just make sure what he was requesting is available..it is! Please see below ticket. I am holding a 1st class ticket for him, fully refundable for \$1791.20. (the coach, non refundable is \$901.20) Would you like me to show Ed this ticket and see if he approves?

Begin forwarded message:

**From:** "American Express Travel"  
[REDACTED]

**Subject:** Travel arrangements for EDWARD BOYDEN traveling on 08/11/2013

**Date:** July 29, 2013 11:36:44 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED]

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:  
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.  
This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:55 PM on July 30, or this entire reservation will automatically cancel.

Record Locator: KFEGTM

Traveler: EDWARD BOYDEN

Flight Information:

Reserved: UNITED AIRLINES 521  
Class: First Class  
Seats: 2F  
Departs: Boston, MA - BOS  
Date: Aug 11,2013                      Time: 7:24 AM  
Arrives: Chicago O'Hare, IL - ORD  
Date: Aug 11,2013                      Time: 9:10 AM

Flight Information:

Reserved: UNITED AIRLINES 3468  
OPERATED BY /SHUTTLE AMERICA DBA UNITED EXPRESS  
Class: First Class  
Seats: 2A  
Departs: Chicago O'Hare, IL - ORD  
Date: Aug 11,2013                      Time: 9:47 AM  
Arrives: Albuquerque, NM - ABQ  
Date: Aug 11,2013                      Time: 11:51 AM

Flight Information:

Reserved: UNITED AIRLINES 5584  
OPERATED BY /SKYWEST DBA UNITED EXPRESS  
Class: First Class  
Seats: 1A  
Departs: Albuquerque, NM - ABQ  
Date: Aug 13,2013                      Time: 6:18 AM  
Arrives: San Francisco, CA - SFO  
Date: Aug 13,2013                      Time: 7:47 AM

Airline Confirmation Numbers:

UNITED AIRLINES                      DJMDXV

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 8 [REDACTED]

You may receive customer service emails even if you have requested not to receive email

marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.