

To: Roy Hodges [REDACTED]; [REDACTED]
Cc: jeevacation@gmail.com[jeevacation@gmail.com]
From: Jermaine Ruan
Sent: Tue 5/28/2013 10:04:26 AM
Subject: Re:

Good Morning Roy and Stephanie,
I spent most of the evening remotely monitoring the speeds adjusting the balance as i saw fit.
Please test to let me know if the adjustments worked? I would like to troubleshoot further from the island today if that ok. Both ISPs tech support will be open.

Regards,
JRuan

On May 27, 2013, at 7:36 PM, Roy Hodges [REDACTED] wrote:

Yes. It's been out most of the day.

On Monday, May 27, 2013, Jermaine Ruan wrote:

Good night Roy,
JE said the internet gone down again? Is it all over?I will have to this check out tomorrow with ATT and BroadbandVi.

Begin forwarded message:

From: Jeffrey Epstein <jeevacation@gmail.com>
Date: May 27, 2013 6:20:15 PM AST
To: Jermaine Ruan <[REDACTED]>

Internet not working?v

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Roy & Stephanie Hodges