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Cc: Rich Kahn [REDACTED]
From: emad hanna
Sent: Wed 6/29/2011 3:18:21 PM
Subject: Atlanta Refrigeration

Jeffrey,

I contacted the vendor and here is what I found.
on 5/19/11 they came in for the normal monthly maintenance and they were called back in on 5/24/11 because of an issue with the unit in the master bath and also came out on 5/25 for the master bedroom unit. They had to remove the coil which is not part of the normal monthly maintenance due to heavy amount of sand that was sucked in by the unit. He told me the unit should have been shut down during the sanding process to have avoided this issue. This ended up costing \$2,129.80 which could have been avoided if there had been some common sense used.

Thank you

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